

of coverage, <u>https://eoc.anthem.com/eocdps/aso</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call (855) 255-9952 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	 \$3,000/individual or \$6,000/family for In-<u>Network</u> <u>Providers</u>. \$6,000/individual or \$12,000/family for Out-of- <u>Network Providers</u>. 	Deductible resets January 1. Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . <u>Deductible</u> is embedded.
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Preventive care</u> for In- <u>Network Providers</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	 \$3,000/individual or \$6,000/family for In-<u>Network</u> <u>Providers</u>. \$8,000/individual or \$14,000/family for Out-of- <u>Network Providers</u>. 	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Services deemed not medically necessary by Medical Management and/or Anthem, <u>Premiums</u> , <u>balance-billing</u> `charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes, Blue Card PPO. See <u>www.anthem.com</u> or call (855) 255-9952 for a list of <u>network</u> <u>providers</u> .	This plan uses a provider network. You will pay less if you use a provider in the plan's <u>network</u> . You will pay the most if you use an out-of- <u>network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an out-of- <u>network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

Do you need a <u>referral</u>	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .
to see a <u>specialist</u> ?		

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	0% coinsurance	30% coinsurance	none
If you visit a	<u>Specialist</u> visit	0% <u>coinsurance</u>	30% <u>coinsurance</u>	none
health care provider's office or clinic	Preventive care/screening/ immunization	No Charge	30% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	0% coinsurance	30% <u>coinsurance</u>	none
-	Imaging (CT/PET scans, MRIs)	0% <u>coinsurance</u>	30% <u>coinsurance</u>	none
	Tier 1 - Typically Generic	Retail: 0% coinsurance Mail-Order: 0% coinsurance	Not covered	Provider means pharmacy for purposes of this section. Retail: Up to a 30-day supply Mail-Order: Up to a 90-day supply
If you need drugs to treat your illness or	Tier 2 - Typically Preferred / Brand	Retail: 0% coinsurance Mail-Order: 0% coinsurance	Not covered	You may need to obtain certain drugs, including certain specialty drugs, from a pharmacy designated by us. Certain drugs may have a Pre-Notification
condition More information about <u>prescription</u> <u>drug coverage</u> is	Tier 3 - Typically Non-Preferred / <u>Specialty Drugs</u>	Retail: 0% coinsurance Mail-Order: 0% coinsurance	Not covered	requirement or may result in a higher cost. If you use a non-network Pharmacy, you are responsible for any amount over the allowed amount.
available at <u>www.caremark.com</u>	Tier 4 - Typically <u>Specialty</u> (brand and generic)	Retail: 0% coinsurance Mail-Order: Not covered	Not covered	You may be required to use a lower- cost drug(s) prior to benefits under your policy being available for certain prescribed drugs. Tier 1 Contraceptives covered at No Charge. See the website listed for information on drugs covered by your plan. Not all drugs are covered.

* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/aso</u>.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	0% coinsurance	30% coinsurance	none	
outpatient surgery	Physician/surgeon fees	0% <u>coinsurance</u>	30% <u>coinsurance</u>	none	
If	Emergency room care	0% <u>coinsurance</u>	Covered as In- <u>Network</u>	none	
If you need immediate medical attention	Emergency medical transportation	0% coinsurance	Covered as In- <u>Network</u>	none	
medical attention	<u>Urgent care</u>	0% <u>coinsurance</u>	30% <u>coinsurance</u>	none	
If you have a	Facility fee (e.g., hospital room)	0% <u>coinsurance</u>	30% <u>coinsurance</u>	none	
hospital stay	Physician/surgeon fees	0% <u>coinsurance</u>	30% <u>coinsurance</u>	none	
If you need		Office Visit	Office Visit	Office Visit	
mental health,	Outpatient services	0% coinsurance	30% coinsurance	none	
behavioral health,	Sulpatient services	Other Outpatient	Other Outpatient	Other Outpatient	
or substance		0% <u>coinsurance</u>	30% <u>coinsurance</u>	none	
abuse services	Inpatient services	0% <u>coinsurance</u>	30% <u>coinsurance</u>	none	
	Office visits	0% coinsurance	30% <u>coinsurance</u>	-	
If you are pregnant	Childbirth/delivery professional services	0% coinsurance	30% coinsurance	Maternity care may include tests and services described elsewhere in the	
pregnant	Childbirth/delivery facility services	0% coinsurance	30% coinsurance	SBC (i.e. ultrasound).	
	Home health care	0% coinsurance	30% <u>coinsurance</u>	30 visits/benefit period, Non-Network	
	Rehabilitation services	0% coinsurance	30% <u>coinsurance</u>		
If you need help	Habilitation services	0% coinsurance	30% <u>coinsurance</u>	*See Therapy Services section	
recovering or have other special	Skilled nursing care	0% coinsurance	30% <u>coinsurance</u>	180 days limit/benefit period.	
health needs	Durable medical equipment	0% coinsurance	30% coinsurance	*See <u>Durable Medical Equipment</u> Section	
	Hospice services	0% coinsurance	0% coinsurance	none	
If your child	Children's eye exam	0% <u>coinsurance</u>	30% <u>coinsurance</u>	* C	
needs dental or	Children's glasses	Not covered	Not covered	*See Vision Services section	
eye care	Children's dental check-up	Not covered	Not covered	*See Dental Services section	

* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/aso</u>.

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cove <u>services</u> .)	er (Check your policy or <u>plan</u> document for mo	re information and a list of any other <u>excluded</u>		
Abortion	• Acupuncture	Bariatric surgery		
Cosmetic surgery	• Dental care (adult)	Dental Check-up		
• Infertility treatment	• Long- term care	 Routine foot care unless you have been diagnosed with diabetes. 		
Weight loss programs				
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				
• Chiropractic care 12 visits/benefit period.	• Hearing aids 1/ear every 3 years. \$2,500 maximum/benefit period.	 Most coverage provided outside the United States. See <u>www.bcbsglobalcore.com</u> 		

- Private-duty nursing only covered in the home. 82 visits/benefit period.
- Routine eye care (adult) one/benefit period.
- Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, 1-877-267-2323 x61565, www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, P.O. Box 105568, Atlanta GA 30348-5568

Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, 1-877-267-2323 x61565, <u>www.cciio.cms.gov</u>

Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.—

* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/aso</u>.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost</u> <u>sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

9 months of in-network pre-natal ca hospital delivery)	are and a
The <u>plan's</u> overall <u>deductible</u>	\$3,000
Specialist coinsurance	0%
Hospital (facility) <u>coinsurance</u>	0%
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,800	
In this example, Peg would pay:		
<u>Cost Sharing</u>		
Deductibles	\$3,000	
<u>Copayments</u>	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$3,060	

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\$3,000 0%
0% 0%

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost\$7,400

In this example, Joe would pay:

<u>Cost Sharing</u>			
Deductibles	\$3,000		
<u>Copayments</u>	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$55		
The total Joe would pay is	\$3,055		

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$3,000
Specialist <u>coinsurance</u>	0%
Hospital (facility) <u>coinsurance</u>	0%
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,925	
In this example, Mia would pay:		
<u>Cost Sharing</u>		
Deductibles	\$1,925	
<u>Copayments</u>	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	

The total Mia would pay is

\$1,925

It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (ITTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (ITDD: 1- 800-537-7697) or online at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf. Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.