

of coverage, <u>https://eoc.anthem.com/eocdps/aso</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call (855) 255-9952 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0 /individual or \$0 /family for In- <u>Network Providers</u> . \$300 /individual or \$600 /family for Out-of- <u>Network Providers</u> .	Deductible resets January 1. Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Preventive care</u> , Primary Care visit, <u>Specialist</u> visit, and Vision exam for In- <u>Network</u> <u>Providers</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	 \$500/individual or \$1,000/family for In-<u>Network</u> <u>Providers</u>. \$1,000/individual or \$2,000/family for Out-of- Network Providers. 	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Services deemed not medically necessary by Medical Management and/or Anthem, Non- <u>Network</u> Human Organ and Tissue Transplant (HOTT) Services, <u>Premiums</u> , <u>balance-</u> <u>billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes, Blue Card PPO. See <u>www.anthem.com</u> or call (855) 255-9952 for a list of <u>network</u>	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an out-of- <u>network provider</u> , and you might receive

	providers.	a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u>
		pays (balance billing). Be aware your <u>network provider</u> might use an out-of- <u>network provider</u>
		for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u>	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .
to see a <u>specialist</u> ?		

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$10/visit <u>deductible</u> does not apply	20% coinsurance	none	
If you visit a health care	<u>Specialist</u> visit	\$10/visit <u>deductible</u> does not apply	20% coinsurance	none	
provider's office or clinic	Preventive care/screening/ immunization	No charge	20% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	No charge	20% coinsurance	none	
	Imaging (CT/PET scans, MRIs)	No charge	20% <u>coinsurance</u>	none	
	Tier 1 - Typically Generic	Retail: \$8 copay Mail-Order: \$16 copay	Not covered	Provider means pharmacy for purposes of this section. Retail: Up to a 30-day supply Mail-Order: Up to a 90-day supply You may need to obtain certain drugs,	
If you need drugs to treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is available at <u>www.caremark.com</u>	Tier 2 - Typically <u>Preferred</u> / Brand	Retail: \$15 copay Mail-Order: \$30 copay	Not covered		
	Tier 3 - Typically Non- <u>Preferred</u> / <u>Specialty Drugs</u>	Retail: \$25 copay Mail-Order: \$50 copay	Not covered	including certain specialty drugs, from a pharmacy designated by us. Certain drugs may have a Pre-Notification requirement or may result in a higher cost. If you use a non-network Pharmacy, you are responsible for any amount over the allowed amount. You may be required to use a lower- cost drug(s) prior to benefits under	

* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/aso</u>.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Tier 4 - Typically <u>Specialty</u> (brand and generic)	Retail: 30% coinsurance, deductible does not apply OR \$0 with Prudent Rx Mail-Order: Not covered	Not covered	your policy being available for certain prescribed drugs. Tier 1 Contraceptives covered at No Charge. See website listed for information on drugs not covered by your plan. Not all drugs are covered.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge	20% coinsurance	none	
outpatient surgery	Physician/surgeon fees	No charge	20% <u>coinsurance</u>	none	
	Emergency room care	\$50/visit <u>deductible</u> does not apply	Covered as In- <u>Network</u>	Copay waived if admitted.	
If you need immediate medical attention	Emergency medical transportation	No charge	Covered as In- <u>Network</u>	none	
incurcal attention	Urgent care	\$35/visit <u>deductible</u> does not apply	20% coinsurance	none	
If you have a	Facility fee (e.g., hospital room)	No charge	20% <u>coinsurance</u>	none	
hospital stay	Physician/surgeon fees	No charge	20% <u>coinsurance</u>	none	
If you need mental health, behavioral health, or substance	Outpatient services	Office Visit \$10 copay Other Outpatient No charge	Office Visit 20% <u>coinsurance</u> Other Outpatient 20% <u>coinsurance</u>	Office Visit none Other Outpatient none	
abuse services	Inpatient services	No charge	20% <u>coinsurance</u>	none	
	Office visits	No charge	20% <u>coinsurance</u>		
If you are	Childbirth/delivery professional services	No charge	20% coinsurance	Maternity care may include tests and services described elsewhere in the	
pregnant	Childbirth/delivery facility services	No charge	20% coinsurance	SBC (i.e. ultrasound).	
If you need help recovering or have other special health needs	<u>Home health care</u>	No charge	20% <u>coinsurance</u>	30 visits/benefit period for Out-of- <u>Network Providers</u> including private duty nursing.	
	Rehabilitation services	\$10/visit <u>deductible</u> does not apply	20% coinsurance	*See Therepy Services section	
	Habilitation services	\$10/visit <u>deductible</u> does not apply	20% coinsurance	*See Therapy Services section	
	Skilled nursing care	No charge	20% coinsurance	180 days limit/benefit period.	

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		What You Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Durable medical equipment	20% <u>coinsurance</u>	40% coinsurance	*See <u>Durable Medical Equipment</u> Section
	Hospice services	No charge	Covered as In- <u>Network</u>	none
If your child	Children's eye exam	\$10/visit <u>deductible</u> does not apply	20% coinsurance	*See Vision Services section
needs dental or	Children's glasses	Not covered	Not covered	
eye care	Children's dental check-up	Not covered	Not covered	*See Dental Services section

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cove <u>services</u> .)	r (Check your policy or <u>plan</u> document for more i	nformation and a list of any other <u>excluded</u>
Abortion	• Acupuncture	Bariatric surgery
Cosmetic surgery	• Dental care (adult)	Dental Check-up
	• Infertility treatment	• Long- term care
• Routine foot care unless you have been diagnosed with diabetes.	Weight loss programs	
Other Covered Services (Limitations may appl	y to these services. This isn't a complete list. Plea	ase see your <u>plan</u> document.)
• Chiropractic care 12 visits/benefit period.	 Most coverage provided outside the United States. See <u>www.bcbsglobalcore.com</u> 	 Private-duty nursing only covered in the home. 30 visits/benefit period for Out-of- <u>Network Providers</u> including <u>home health</u> care.
• Routine eye care (adult)		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, 1-877-267-2323 x61565, www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u>

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documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, P.O. Box 105568, Atlanta GA 30348-5568

Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, 1-877-267-2323 x61565, www.cciio.cms.gov

Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.——

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost</u> <u>sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care hospital delivery)	e and a
The plan's overall deductible	\$0
Specialist <u>copayment</u>	\$10
Hospital (facility) <u>coinsurance</u>	0%
Other <u>coinsurance</u>	0%
This EXAMPLE event includes servic	ces
ike:	
Specialist office visits (prenatal care)	

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,800		
In this example, Peg would pay:			
<u>Cost Sharing</u>			
Deductibles	\$0		
<u>Copayments</u>	\$52		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$112		

Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		
The <u>plan's</u> overall <u>deductible</u>	\$0	
Specialist copayment	\$10	
Hospital (facility) coinsutance	0%	

0%

Hospital (facility) <u>coinsurance</u>

Other <u>coinsurance</u>

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost\$7,400

In this example, Joe would pay:

<u>Cost Sharing</u>		
Deductibles	\$0	
<u>Copayments</u>	\$315	
Coinsurance	\$185	
What isn't covered		
Limits or exclusions	\$55	
The total Joe would pay is	\$555	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$0
Specialist <u>copayment</u>	\$10
Hospital (facility) <u>coinsurance</u>	0%
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,900	
In this example, Mia would pay:		
<u>Cost Sharing</u>		
Deductibles	\$0	
<u>Copayments</u>	\$70	
Coinsurance	\$7	

What isn't covered	
Limits or exclusions	

The total Mia would pay is

\$0

\$77

It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (ITY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1- 800-537-7697) or online at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf. Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.