



VEDO/CenterPoint Natural Gas Credit

Mark Jergens, our natural gas consultant, has been working with David Sopko at NRG to resolve a billing error issue for the July 2024 – June 2025 fiscal year. Mark reviews our gas usage in the aggregate by utility and checks pricing from our hedges and remaining market blend, and he was able to identify a difference of .017 (cents) over the course of this fiscal year. Mark, David, and I held several team calls, and NRG found that a column on their spreadsheet labeled Calculated Price charged .017 cents more than what should have been the Actual Price. David has apologized repeatedly for this programming error and spent many hours trying to pinpoint how it happened, but from the start, he promised to credit any miscalculation. Mark and I believe this was an honest mistake, and we thank David for his efforts to credit a total of \$17,022.78 for our 66 VEDO/CenterPoint district members, which is scheduled to appear on your December invoices.

The credits are small, with 46 of our 66 members receiving under \$300 each, to a low of \$7.

Your credit will be: \$_____

(Each district credit amount was sent individually via email.)