

of coverage, <u>https://eoc.anthem.com/eocdps/aso</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call (855) 255-9952 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<b>\$300</b> /single or <b>\$600</b> /family for <u>Network Providers</u> . <b>\$600</b> /single or <b>\$1,200</b> /family for Non- <u>Network Providers</u> .	Deductible resets January 1. Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Preventive care</u> , Primary Care visit, <u>Specialist</u> visit, and Vision exam for <u>Network</u> <u>Providers</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	<ul> <li>\$1,500/single or \$3,000/family for Network Providers.</li> <li>\$3,000/single or \$6,000/family for Non-Network Providers.</li> <li>Prescription drugs have a separate limit of \$3,000 single/</li> <li>\$6,000 family In-network &amp; out-of-network combined.</li> </ul>	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Services deemed not medically necessary by Medical Management and/or Anthem, <u>Premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network</u>	Yes, Blue Card PPO. See <u>www.anthem.com</u> or call (855)	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an out-of- <u>network provider</u> , and you might receive

provider?	255-9952 for a list of <u>network</u>	a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u>
	providers.	pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an out-of- <u>network provider</u>
		for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u>	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .
to see a <u>specialist</u> ?		

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	\$25/visit <u>deductible</u> does not apply	40% coinsurance	none	
If you visit a health care	<u>Specialist</u> visit	\$25/visit <u>deductible</u> does not apply	40% coinsurance	none	
provider's office or clinic	Preventive care/screening/ immunization	No charge	40% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	40% <u>coinsurance</u>	none	
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none	
	Tier 1 - Typically Generic	Retail: \$10 copay Mail-Order: \$20 copay	Not Covered	Provider means pharmacy for purposes of this section. Retail: Up to a 30-day supply	
If you need drugs to treat your illness or	Tier 2 - Typically <u>Preferred</u> / Brand	Retail: \$25 copay Mail-Order: \$50 copay	Not Covered	Mail-Order: Up to a 90-day supply You may need to obtain certain drugs, including certain specialty drugs, from	
<b>condition</b> More information about <b>prescription</b>	Tier 3 - Typically Non- <u>Preferred</u> / <u>Specialty Drugs</u>	Retail: \$40 copay Mail-Order: \$80 copay	Not Covered	a pharmacy designated by us. Certain drugs may have a Pre-Notification requirement or may result in a higher	
drug coverage is available at www.caremark.com	Tier 4 - Typically <u>Specialty</u> (brand and generic)	Retail: 30% coinsurance, deductible does not apply OR \$0 with PrudentRx Mail-Order: Not Covered	Not Covered	cost. If you use a non-network Pharmacy, you are responsible for any amount over the allowed amount. You may be required to use a lower- cost drug(s) prior to benefits under your policy being available for certain prescribed drugs. Tier 1 Contraceptives covered at No Charge.	

\* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/aso</u>.

Common	What You Will Pay			Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Important Information
				See the website listed for information on drugs covered by your plan. Not all drugs are covered.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	none
outpatient surgery	Physician/surgeon fees	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none
If	Emergency room care	\$100/visit <u>deductible</u> does not apply	Covered as In- <u>Network</u>	Copay waived if admitted.
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	Covered as In- <u>Network</u>	none
	<u>Urgent care</u>	\$50/visit <u>deductible</u> does not apply	Covered as In- <u>Network</u>	none
If you have a	Facility fee (e.g., hospital room)	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none
hospital stay	Physician/surgeon fees	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none
If you need mental health, behavioral health, or substance	Outpatient services	Office Visit \$25/visit <u>deductible</u> does not apply Other Outpatient 20% <u>coinsurance</u>	Office Visit 40% <u>coinsurance</u> Other Outpatient 40% <u>coinsurance</u>	Office Visit none Other Outpatient none
abuse services	Inpatient services	20% coinsurance	40% <u>coinsurance</u>	none
	Office visits	20% <u>coinsurance</u>	40% <u>coinsurance</u>	
If you are	Childbirth/delivery professional services	20% <u>coinsurance</u>	40% coinsurance	Maternity care may include tests and services described elsewhere in the
pregnant	Childbirth/delivery facility services	20% coinsurance	40% coinsurance	SBC (i.e. ultrasound).
	Home health care	20% coinsurance	40% <u>coinsurance</u>	30 visits/benefit period non-network
	Rehabilitation services	\$25/visit <u>deductible</u> does not apply	40% coinsurance	*See Themery Services section
If you need help recovering or have other special health needs	Habilitation services	\$25/visit <u>deductible</u> does not apply	40% coinsurance	*See Therapy Services section
	Skilled nursing care	20% <u>coinsurance</u>	40% <u>coinsurance</u>	180 days limit/benefit period.
	Durable medical equipment	20% coinsurance	40% coinsurance	*See <u>Durable Medical Equipment</u> Section
	Hospice services	20% coinsurance	20% coinsurance	none

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Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Important Information
If your child	Children's eye exam	\$25/visit <u>deductible</u> does not apply	40% coinsurance	*See Vision Services section
needs dental or eye care	Children's glasses	Not covered	Not covered	
	Children's dental check-up	Not covered	Not covered	*See Dental Services section

## Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Covervices.)	er (Check your policy or <u>plan</u> document for more	information and a list of any other <u>excluded</u>
Abortion	Acupuncture	Bariatric surgery
• Cosmetic surgery	• Dental care (adult)	Dental Check-up
Glasses for a child	• Infertility treatment	• Long- term care
Routine foot care unless you have been diagnosed with diabetes.	Weight loss programs	
<ul> <li>Chiropractic care 12 visits/benefit period.</li> </ul>	<ul> <li>bly to these services. This isn't a complete list. Ple</li> <li>Hearing aids 1/ear every 3 years.</li> </ul>	<ul> <li>Most coverage provided outside the United</li> </ul>
' Chiropractic care 12 visits/ benefit period.	<ul><li>Routine eye care (adult) 1/benefit period.</li></ul>	• Most coverage provided outside the Office States. See <u>www.bcbsglobalcore.com</u>
<ul> <li>Private-duty nursing only covered in the</li> </ul>		
Home.		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, 1-877-267-2323 x61565, <a href="http://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <a href="http://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, P.O. Box 105568, Atlanta GA 30348-5568

Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, 1-877-267-2323 x61565, <u>www.cciio.cms.gov</u>

\* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/aso</u>.

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

\* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/aso</u>.

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## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost</u> <u>sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal care hospital delivery)	and a
The <u>plan's</u> overall <u>deductible</u>	\$300
Specialist <u>copayment</u>	\$25
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
<u>Cost Sharing</u>		
Deductibles	\$300	
<u>Copayments</u>	\$10	
Coinsurance	\$1,200	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$1,570	

Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		
The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copayment</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u>	\$300 \$25 20% 20%	

## This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost\$5,600

## In this example, Joe would pay:

<u>Cost Sharing</u>			
<u>Deductibles</u>	\$300		
<u>Copayments</u>	\$700		
Coinsurance	\$100		
What isn't covered			
Limits or exclusions	\$20		
The total Joe would pay is	\$1,120		

#### Mia's Simple Fracture (in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$300
Specialist <u>copayment</u>	\$25
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800		
In this example, Mia would pay:			
<u>Cost Sharing</u>			
Deductibles	\$300		
<u>Copayments</u>	\$300		
<u>Coinsurance</u>	\$200		
What isn't covered			
Limits or exclusions	\$0		
The total Mia would pay is	\$800		

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

## It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (ITTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (ITDD: 1- 800-537-7697) or online at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf. Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.