# UnitedHealthcare

A UnitedHealth Group Company

Benefit Summary ASO Choice Plus Bethel Local Schools Medical Plan 7EM-M 01-01-2025

UnitedHealthcare and EPC want to help you take control and make the most of your health care benefits. That's why we provide convenient services to get your health care questions answered quickly and accurately:

- myuhc.com<sup>®</sup> Take advantage of easy, time-saving online tools. You can check your eligibility, benefits, claims, claim payments, search for a doctor and hospital and much, much more.
- **24-hour nurse support** A nurse is a phone call away and you have other health resources available 24-hours a day, 7 days a week to provide you with information that can help you make informed decisions. Just call the number on the back of your ID card.
- Customer Care telephone support Need more help? Call a customer care professional using the toll-free number on the back of your ID card. Get answers to your benefit questions or receive help looking for a doctor or hospital.

The Benefit Summary is intended only to highlight your Benefits and should not be relied upon to fully determine your coverage. If this Benefit Summary conflicts in any way with the Summary Plan Description (SPD), the SPD shall prevail. It is recommended that you review your SPD for an exact description of the services and supplies that are covered, those which are excluded or limited, and other terms and conditions of coverage.

### PLAN HIGHLIGHTS

Types of Coverage	Network Benefits	Non-Network Benefits
Annual Deductible		
Individual Deductible	\$100 per year	\$250 per year
Family Deductible	\$200 per year	\$500 per year
<ul> <li>Member Copayments do not accumulate</li> </ul>	towards the Deductible	
Out-of-Pocket Maximum		
Individual Out-of-Pocket Maximum	\$1000 per year	\$2000 per year
Family Out-of-Pocket Maximum	\$2000 per year	\$4000 per year
	eductibles accumulate towards the Out-of-Poc	ket Maximum
Benefit Plan Coinsurance – The Amount the Plan P		
	100% after Deductible has been met for most services	80% after Deductible has been met for most services
Lifetime Maximum Benefit		
The maximum amount the Plan will pay during	Unlimited	
the entire period of time you are enrolled under		
the Plan		
Prescription Drug Benefits		
<ul> <li>Prescription drug benefits are shown und</li> </ul>	er separate cover.	
Information of Pre-service Notification		
*PRIOR AUTHORIZATION is required for certain se	ervices.	
**PRIOR AUTHORIZATION is required for Equipme		
Information on Benefit Limits		
<ul> <li>The Annual Deductible, Out-of-Pocket Maximu</li> </ul>	im and Benefit limits are calculated on a calendar year ba	asis.
All Benefits are reimbursed based on Eligible I	Expenses. For a definition of Eligible Expenses, please re	efer to your Summary Plan Description.
When Benefit limits apply, the limit refers to an	y combination of Network and Non-Network Benefits unl	ess specifically stated in the Benefit category.
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BENEFITS		
Types of Coverage	Network Benefits	Non-Network Benefits
Ambulance Services – Emergency and Non-Emerg		
	* 100%	* 100% after Network Deductible has been met
Dental Services – Accident Only		
	* 80%	* 80% after Network Deductible has been met
Durable Medical Equipment (DME)		
Benefits are limited as follows:	80%	** 50% after Deductible has been met
Benefits are limited to a single purchase of a		
type of Durable Medical Equipment (including		

repair and replacement) every three years. Hearing Aids are limited to \$2500 per year.

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BENEFITS		
Types of Coverage	Network Benefits	Non-Network Benefits
Emergency Health Services - Outpatient	100% after you pay a \$75 Copayment per visit. If you are admitted as an inpatient to a Network Hospital directly from the Emergency room, you will not have to pay this Copayment. The Benefits for an Inpatient Stay in a Network Hospital will apply instead.	* 100% after you pay a \$75 Copayment per visit
Home Health Care Benefits are limited as follows: 60 visits per year	100%	* 80% after Deductible has been met
Hospice Care	100%	* 80% after Deductible has been met
Hospital – Inpatient Stay	100% after you pay a \$250 Copayment	* 80% after Deductible has been met
Lab, X-Ray and Diagnostics - Outpatient For Preventive Lab, X-Ray and Diagnostics, refer to the Preventive Care Services category.	100%	80% after Deductible has been met Prior Authorization is required for sleep studies
Lab, X-Ray and Major Diagnostics – CT, PET, MRI	and Nuclear Medicine - Outpatient 100%	80% after Deductible has been met Prior Authorization is required
Mental Health and Substance Abuse Services – Inp Benefits are limited as follows:	patient and Intermediate * 100% after you pay a \$250 Copayment	* 80% after Deductible has been met
Mental Health and Substance Abuse Services – Ou Benefits are limited as follows:	tpatient * 100% after you pay a \$15 Copayment per visit	* 80% after Deductible has been met
Ostomy Supplies	80%	50% after Deductible has been met
Physician Fees for Surgical and Medical Services	100%	
Physician's Office Services – Sickness and Injury		80% after Deductible has been met
Primary Physician Office Visit	100% after you pay a \$15 Copayment per visit	80% after Deductible has been met
Specialist Physician Office Visit No copayment applies if physician's charge is not a	100% after you pay a \$15 Copayment per visit	80% after Deductible has been met
In addition to the visit Copayment, Pharmaceutical Pregnancy – Maternity Services	Products such as injections will be covered at 80% coins	
	stated under each covered Health Service category in For services provided in the Physician's Office, a Copayment will only apply to the initial office visit.	this Benefit Summary Prior Authorization is required if Inpatient Stay exceeds 4 hours following a normal vaginal delivery or 96 hours following
Preventive Care Services Covered Health Services include but are not limited to:		a cesarean section delivery.
Primary Physician Office Visit Specialist Physician Office Visit Lab, X-Ray or other preventive tests	100% 100% 100%.	Non-Network Benefits are not available
Prosthetic Devices	80%	50% after Deductible has been met Prior Authorization is required for Prosthetic Devic in excess of \$1000
Reconstructive Procedures	Depending upon where the Covered Health Service	
	stated under each Covered Health Service category in this Benefit Summary           Prior Authorization is required for certain set	
Rehabilitation Services – Outpatient Therapy and C Benefits are limited as follows: Network and Non-Network benefits are limited to a combined total of 50 visits per calendar year for any combination of the following:	100% after you pay a \$15 Copayment per visit	* 80% after Deductible has been met
Chiropractic treatment Physical therapy Occupational therapy	Benefits for Habilitative Services are provided under and as part of Rehabilitation Services – Outpatient	

Types of Coverage	Network Benefits	Non-Network Benefits	
Speech therapy	Therapy and Manipulative Treatment and		
Pulmonary rehabilitation	are subject to the limits as stated below in		
Cardiac rehabilitation	this benefit summary.		
Post-Cochlear implant aural therapy	-		
Vision therapy			
Scopic Procedures – Outpatient Diagnostic and The	rapeutic		
Diagnostic scopic procedures include, but are not	100%	80% after Deductible has been met	
limited to: Colonoscopy; Sigmoidoscopy;			
Endoscopy			
For Preventive Scopic Procedures, refer to the			
Preventive Care Services category.			
Skilled Nursing Facility / Inpatient Rehabilitation Fac			
Benefits are limited as follows:	100%	* 80% after Deductible has been met	
300 days per year. Facility Services are limited to 120 days per incident.			
Surgery – Outpatient			
	100%	80% after Deductible has been met	
Therapeutic Services			
	100%	80% after Deductible has been met	
Transplantation Services			
	* 80%	* Non-Network Benefits are not available	
	For Network Days (1)		
	For Network Benefits, services must be received at		
Urgent Care Center Services	a Designated Facility.		
	100% after you pay a \$35 Copayment per visit	80% after Deductible has been met	
In addition to the visit Copayment, the applicable Co	payment and any Deductible/Coinsurance applies when		
Product			
	payment and any Deductible/Coinsurance applies when	these services are done: CT, PET, MRI, Nuclear	
Medicine; Pharmaceutical Products			
Vision Examinations Benefits are limited as follows:	100% after you pay a \$15 Copayment per visit	Non-Network Benefits are not available	
1 exam every year	100% alter you pay a \$15 Copayment per visit	Non-Network benefits are not available	
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MEDICAL EXCLUSIONS			
	he services and supplies that are covered, those which are excluded or limited	, and other terms and conditions of coverage.	
Alternative Treatments		· · · · · · · · · · · · · · · · · · ·	
	istic tissue massage); art, music, dance, horseback therapy; and other for		
Complementary and Alternative Medicine (NCCAM) of the National Insti SPD.	tutes of Health. This exclusion does not apply to Chiropractic Treatment and	osteopathic care for which Benefits are provided as described in the	
Dental			
	all associated expenses, including hospitalizations and anesthesia). This exclu		
	extractions and non-surgical elimination of oral infection) required for the direct treatment of a medical condition for which Benefits are available under the Plan as described in the SPD. Dental care that is required to		
treat the effects of a medical condition, but that is not necessary to directly treat the medical condition, is excluded. Examples include treatment of dental caries resulting from dry mouth after radiation treatment or as a result of medication. Endodontics, periodontal surgery and restorative treatment are excluded. Diagnosis or treatment of or related to the teeth, jawbones or gums. Examples include: extraction (including wisdom teeth),			
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Medical Equipment when damaged due to misuse, malicious breakage or gross neglect and deodorants, filters, lubricants, tape, appliance clears, adhesive, adhesive remover or other items that are not specifically identified in the SPD

#### Mental Health / Substance Abuse Inpatient, intermediate or outpatient care services that were not pre-authorized by the Mental Health/Substance Abuse (MH/SA) Administrator; Services performed in connection with conditions not classified in the current edition of the American Psychiatric Association's Diagnostic and Statistical Manual of Mental Disorders.

Mental Health Services and Substance Abuse Services that extend beyond the period necessary for short-term evaluation, diagnosis, treatment, or crisis intervention. Mental Health Services as treatment for insomnia and other sleep disorders, neurological disorders and other disorders with a known physical basis. Treatment for conduct and impulse control disorders, personality disorders, paraphilias (sexual behavior that is considered deviant or abnormal) and other Mental Illnesses that will not substantially improve beyond the current level of functioning, or that are not subject to favorable modification or management according to prevailing national standards of clinical practice, as reasonably determined by the Mental Health/Substance Abuse Administrator. Services utilizing methadone, LA.A.M. (1-Alpha-Acetyl-Methadol), Cyclazocine, or their equivalents as maintenance treatment for drug addiction. Treatment provided in connection with involuntary commitments, police detentions and other similar arrangements, unless authorized by the Mental Health/Substance Abuse Administrator. Residential treatment services. Routine use of psychological testing without specific authorization; pastoral counseling. Services or supplies for the diagnosis or treatment of the Mental Health/Substance Abuse Administrator, typically do not result in outcomes demonstrably better than other available treatment atternatives that are less intensive or more cost effective, or are not consistent with:

- Prevailing national standards of clinical practice for the treatment of such conditions.
- Prevailing professional research demonstrating that the services or supplies will have a measurable and beneficial health outcome.
- The Mental Health/Substance Abuse Administrator's level of care guidelines as modified from time to time.

The Mental Health/Substance Abuse Administrator may consult with professional clinical consultants, peer review committees or other appropriate sources for recommendations and information regarding whether a service or supply meets any of these criteria.

#### MEDICAL EXCLUSIONS Continued

Nutrition

Nutritional or cosmetic therapy using high dose or mega quantities of vitamins, minerals or elements, and other nutrition based therapy. Nutritional counseling for either individuals or groups except as defined under Nutritional Counseling in the SPD. Food of any kind. Foods that are not covered include: enteral feedings and other nutritional and electrolyte formulas, including infant formula and donor breast milk unless they are the only source of nutrition or unless they are specifically created to treat inborn errors of metabolism such as phenylketonuria (PKU) – infant formula available over the counter is always excluded; foods to control weight, treat obesity (including liquid diets), lower cholesterol or control diabetes; oral vitamins and minerals; meals you can order from a menu, for an additional charge, during an Inpatient Stay, and other dietary and electrolyte supplements; and health education classes unless offered by UnitedHealthcare or its affiliates, including but not limited to asthma, smoking cessation, and weight control classes.

#### Personal Care, Comfort or Convenience

Television; telephone; beauty/barber service; guest service. Supplies, equipment and similar incidental services and supplies for personal comfort. Examples include: air conditioners, air purifiers and filters, dehumidifiers and humidifiers; batteries and battery chargers; breast pumps; car seats; chairs, bath chairs, feeding chairs, toddler chairs, chair lifts, recliners; electric scooters; exercise equipment and treadmills; home modifications to accommodate a health need such as ramps, swimming pools, elevators, handrails and stair glides; hot tubs; Jacuzzis, saunas and whirlpools; ergonomically correct chairs, non-Hospital beds, comfort beds, mattresses; medical alert systems; motorized beds; music devices; personal computers, pillows; power-operated vehicles; radios; saunas; strollers; safety equipment; vehicle modifications such as van lifts; and video players.

Cosmetic Procedures. See the definition in the SPD. Examples include: pharmacological regimens, nutritional procedures or treatments; Scar or tattoo removal or revision procedures (such as salabrasion, chemosurgery and other such skin abrasion procedures); Skin abrasion procedures performed as a treatment for acne; treatment of hair loss; varicose vein treatment of the lower extremities, when it is considered cosmetic; Liposuction or removal of fat deposits considered undesirable, including fat accumulation under the male breast and nipple; Treatment for skin winkles or any treatment to improve the appearance of the skin; Treatment for spider veins; Hair removal or replacement by any means. Replacement of an existing intact breast implant if the earlier breast implant was performed as a Cosmetic Procedure. Treatment of benefits are described under Reconstructive Procedures in the SPD. Physical conditioning programs such as athletic training, body-building, exercise, fitness, flexibility, health club memberships and programs, spa treatments and diversion or general motivation. Weight loss programs whether or not they are under medical supervision. Weight loss programs for medical reasons are also excluded, even if for morbid obesity. Wigs regardless of the reason for the hair loss, expect for temporary loss of hair resulting from treatment of a malignancy.

#### Procedures and Treatments

Procedure or surgery to remove fatty tissue such as panniculectomy, abdominoplasty, thighplasty, brachioplasty, or mastopexy. Excision or elimination of hanging skin on any part of the body. Examples include plastic surgery procedures called abdominoplasty or abdominal panniculectomy, and brachioplasty. Medical and surgical treatment of excessive sweating (hyperhidrosis). Medical and surgical treatment for sonoring, except when provided as a part of treatment for documented obstructive sleep apnea. Speech therapy except as required for treatment of a speech impediment or speech dysfunction that results from Injury, stroke, cancer, Congenital Anomaly, or autism spectrum disorders. Descent therapy to treat stuttering, stammering or other articulation disorders. Psychosurgery. Sex transformation operations. Physiological modalities and procedures that result in similar or redundant therapeutic effects when performed on the same body region during the same visit or office encounter. Biofeedback. Chiropractic treatment to treat a condition unrelated to spinal manipulation and ancillary physiologic treatment rendered to restore/improve motion, reduce pain and improve function, such as asthma or allergies. Chiropractic treatment (the therapeutic application of chiropractic manipulative treatment with or without ancillary physiologic treatment and/or rehabilitative methods rendered to restore/improve motion, reduce pain and improve function, such as asthma or allergies. Chiropractic treatment of acute traumatic function and treatment of temporomandibular joint syndrome (TMJ), whether the services are considered to be dental in nature, including oral appliances: surface electromyography: Doppler analysis; vibration analysis; computerized mandibular scan or jaw tracking; craniosacral therapy; orthodontics; occlusal adjustment; dental restorations. Upper and lower jawbone surgery except as required for direct treatment of acute traumatic injury, dislocation, tumors or cancer. Diagnosis or fmeating of the jawbones, includi

Services performed by a provider who is a family member by birth or marriage. Examples include a spouse, brother, sister, parent or child. This includes any service the provider may perform on himself or herself. Services performed by a provider with your same legal residence. Services ordered or delivered by a Christian Science practitioner. Services performed by an unlicensed provider or a provider who is operating outside of the scope of his/her license. Services provided at a free-standing or Hospital-based diagnostic facility without an order written by a Physician or other provider. Services which are self-directed to a free-standing or Hospital-based diagnostic facility. Services ordered by a Physician or other provider who is an employee or representative of a free-standing or Hospital-based diagnostic facility, when that Physician or other provider has not been actively involved in your medical care prior to ordering the service, or is not actively involved in your medical care after the service is received. This exclusion does not apply to mammography. Foreign language and sign language interpreters.

#### Reproduction

Health services and associated expenses for infertility treatments, including assisted reproductive technology,

regardless of the reason for the treatment. This exclusion does not apply to services required to treat or correct underlying causes of infertility. The following infertility treatment-related services: cryo-preservation and other forms of preservation of reproductive materials, long-term storage of reproductive materials such as sperm, eggs, embryos, ovarian tissue, and testicular tissue, donor services. Surrogate parenting, donor eggs, donor sperm and host uterus. Storage and retrieval of all reproductive materials. Examples include eggs, sperm, testicular tissue and ovarian tissue. The reversal of voluntary sterilization. Health services and associated expenses for elective surgical, non-surgical, or drug-induced Pregnancy termination. This exclusion does not apply to treatment of a molar Pregnancy, ectopic Pregnancy, or missed abortion (commonly known as a miscarriage). Services provided by a doula (labor aide); and parenting, prenatal or birthing classes. Artificial reproduction treatments done for genetic or eugenic.

### Services Provided under Another Plan

Health services for which other coverage is available under another plan, except for Eligible Expenses payable as described in the SPD. Examples include coverage required by workers' compensation, no-fault auto insurance, or similar legislation. If coverage under workers' compensation, no-fault automobile coverage or similar legislation is optional for you because you could elect it, or could have it elected for you. Health services for treatment of military service-related disabilities, when you are legally entitled to other coverage and facilities are reasonably available to you. Health services while on active military duty.

#### l ransplant

Health services for organ and tissue transplants, except as identified under Transplantation Services in the SPD. Mechanical or animal organ transplants, except services related to the implant or removal of a circulatory assist device (a device that supports the heart while the patient waits for a suitable donor heart to become available); and donor costs for organ or tissue transplantation to another person (these contest may be payable through the recipient's benefit plan).

#### Travel

Travel or transportation expenses, even if ordered by a Physician, except as identified under Travel and Lodging in the SPD. Additional travel expenses related to Covered Health Services received from a Designated Facility or Designated Physician may be reimbursed at the Plan's discretion.

### Types of Care

Multi-disciplinary pain management programs provided on an inpatient basis. Custodial care; domiciliary care. Private duty nursing. Respite care; rest cures; services of personal care attendants. Work hardening (individualized treatment programs designed to return a person to work or to prepare a person for specific work).

#### Vision and Hearing

Purchase cost and associated fitting charge for eye glasses and contact lenses. Implantable lenses used only to correct a refractive error (such as Intacs corneal implants). Eye exercise therapy. Surgery and other related treatment that is intended to correct nearsightedness, farsightedness, presbyopia and astigmatism including, but not limited to, procedures such as laser and other refractive eye surgery and radial keratotomy. All Other Exclusions

Health services and supplies that do not meet the definition of a Covered Health Service – see the definition of Covered Health Services in the Glossary in the SPD. Physical, psychiatric or psychological exams, testing, vaccinations, immunizations or treatments when: required solely for purposes of career, education, school, sports or camp, travel, employment, insurance, marriage or adoption; or as a result of incarceration; related to judicial or administrative proceedings or orders; conducted for purposes of medical research; required to obtain or maintain a license of any type. Health services received as a result of war or any act of war, whether declared or undeclared or caused during service in the armed forces of any country. Health services received after the date your coverage under the Plan ends. This applies to all health services, even if the health services is required to treat a medical condition that arose before the date your coverage under the Plan ended. Health services for which you have no legal responsibility to pay, or for which a charge would not ordinarily be made in the absence of coverage under the Plan. Charges that exceed Eligible Expenses or any specified limitation in the SPD. Health services when a provider waives the Copay, Annual Deductible or Coinsurance amounts. Autopsies and other coroner services and transportation services for a corpse. Charges for: missed appointments; room or facility reservations; completion of claim forms; or record processing. Charges prohibited by federal anti-kickback or self-referral status. Diagnostic tests that are: delivered in other than a Physician's office or health care facility; and self-administered home diagnostic tests, including but not limited to HIV and pregnancy tests. Vision therapy when rendered in connection with behavioral health disorders, including but not limited to: learning and reading disabilities; attention deficit/hyperactively disorder; TBI; or dyslexia



# Addendum to the Medical Benefit Summary for Self-Funded Groups

**Bethel - Choice Plus** 

### These Benefits are available to you in addition to the benefits located on the Benefit Summary.

### ADDITIONAL CORE BENEFITS

Types of Coverage	Network Benefits	Non-Network Benefits
Gender Dysphoria		
		Ith Service is provided, Benefits will be the ad Health Service category in the Schedule
		Prior Authorization is required for certain services.
This Gender Dysphoria exclusion applies: Cosmetic Procedures including the following: Abdominoplasty. Blepharoplasty. Breast enlargement, including augmentation mammoplasty and breast implants. Body contouring, such as lipoplasty. Brow lift. Calf implants. Cheek, chin, and nose implants. Injection of fillers or neurotoxins. Face lift, forehead lift, or neck tightening. Facial bone remodeling for facial feminizations. Hair removal. Hair transplantation. Lip augmentation. Lip reduction. Liposuction. Mastopexy. Pectoral implants for chest masculinization. Rhinoplasty. Skin resurfacing. Thyroid cartilage reduction; reduction thyroid chondroplasty; trachea shave (removal or reduction of the Adam's Apple). Voice modification surgery. Voice lessons and voice therapy.		
This Procedures and Treatments exclusion no longer applies when Gender Dysphoria applies: Sex transformation operations and related services.		
Mental Health Services Partial Hospitalization/Intensive Outpatient Treatment:	100% after Deductible has been met per session for Partial Hospitalization /Intensive Outpatient Treatment.	80% after Deductible has been met per session for Partial Hospitalization /Intensive Outpatient Treatment.
		Prior Authorization is required for certain services.
Neurobiological Disorders – Au	tism Spectrum Disorder Services	
Partial Hospitalization/Intensive Outpatient Treatment:	100% after Deductible has been met per session for Partial Hospitalization /Intensive Outpatient Treatment.	80% after Deductible has been met per session for Partial Hospitalization /Intensive Outpatient Treatment.
		Prior Authorization is required for certain services.

Substance Use Disorder ServicesPartial Hospitalization/Intensive<br/>Outpatient Treatment:100% after Deductible has been met per<br/>session for Partial Hospitalization80% after Deductible has been met per<br/>session for Partial Hospitalization

UnitedHealthcare Insurance Company

/Intensive Outpatient Treatment.

Prior Authorization is required for certain services.

Virtual Visits		
Network Benefits are available only when services are delivered through a Designated Virtual Visit Network Provider. Find a Designated Virtual Visit Network Provider Group at myuhc.com or by calling Customer Care at the telephone number on your ID card. Access to Virtual Visits and prescription services may not be available in all states or for all groups.	100% after you pay a \$15 Copayment per visit. Deductible does not apply.	Non-Network Benefits are not available.

This replaces the Mental Health, Neurobiological/Autism Spectrum, and Substance Use Disorders exclusion sections on the Benefit Summary:

Services performed in connection with conditions not classified in the current edition of the *Diagnostic and Statistical Manual of the American Psychiatric Association*. Outside of an initial assessment, services as treatments for a primary diagnosis of conditions and problems that may be a focus of clinical attention, but are specifically noted not to be mental disorders within the current edition of the *Diagnostic and Statistical Manual of the American Psychiatric Association*. Outside of initial assessment, services as treatments for the primary diagnoses of learning disabilities, conduct and impulse control disorders, pyromania, kleptomania, gambling disorder, and paraphilic disorder. Educational/behavioral services that are focused on primarily building skills and capabilities in communication, social interaction and learning. Tuition for or services that are school-based for children and adolescents required to be provided by, or paid for by, the school under the *Individuals with Disabilities Education Act*. Tuition for or services that are school-based for children and adolescents required to be provided by, or paid for by, the school under the *Individuals with Disabilities Education Act*. Outside of initial assessment, unspecified disorders for which the provider is not obligated to provide clinical rationale as defined in the current edition of the *Diagnostic and Statistical Manual of the American Psychiatric Association*. Methadone treatment as maintenance, L.A.A.M. (1-Alpha-Acetyl-Methadol), Cyclazocine, or their equivalents for drug addiction. [Intensive Behavioral Therapies such as Applied Behavior Analysis for Autism Spectrum Disorders.] Transitional Living services.

This Benefit Summary Addendum is intended only to highlight your Benefits and should not be relied upon to fully determine your coverage. If this Benefit Summary Addendum conflicts in any way with the Summary Plan Description (SPF), the SPD shall prevail. It is recommended that you review your SPD for an exact description of the services and supplies that are covered, those which are excluded or limited, and other terms and conditions of coverage.

### SFTGYYYYY07

United HealthCare Services, Inc. does not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator.

**Online:** UHC\_Civil\_Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again. If you need help with your complaint, please call the toll-free phone number listed on your ID card, TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human Services. Online: <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u> Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>. Phone: Toll-free 1-800-368-1019, 800-537-7697 (TDD) Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free phone number listed on your ID card TTY 711, Monday through Friday, 8 a.m. to 8 p.m.



## Medical Benefit Summary Authorization Addendum for Self-Funded Groups Choice Plus

These Prior Authorization requirements shown here will change the Pre-Service Notification requirements indicated on your Benefit Summary.

Network Benefits	Non-Network Benefits
The following benefit requires [Pre-Service Notificatio	
	Physician's Office Services
The following benefits require [Pre-Service Notificatio	on][Prior Authorization] for certain services.
<ul> <li>Ambulance Services – Non-Emergent Air</li> </ul>	<ul> <li>Ambulance Services – Non-Emergent Air</li> </ul>
Clinical Trials	[Clinical Trials]
	Cochlear Implants]
	<ul> <li>[Congenital Heart Disease (CHD) Surgeries]</li> </ul>
	<ul> <li>Home Health Care - Nutritional, Private Duty Nursing, Skilled Nursing</li> </ul>
	Hospice Care- Inpatient Stay
	<ul> <li>Hospital – Inpatient Stay</li> </ul>
	• [Infertility Services]
	<ul> <li>Neurobiological Disorders – Mental Health Services for Autism Spectrum Disorders-Inpatient [and Outpatient</li> <li>Outpatient Diagnostic/Therapeutic Services – CT Scans Pet Scans, MRI and Nuclear Medicine</li> <li>Mental Health and Substance Abuse Services – Outpatient and] Inpatient</li> <li>Reconstructive Procedures</li> <li>Skilled Nursing Facility/Inpatient Rehabilitation</li> <li>Substance Use Disorder Services-Inpatient [and Outpatient]]</li> <li>Surgery for the treatment for Gender Dysphoria]</li> <li>Surgery – Outpatient[Sleep Apnea] and Cardiac catheterization, diagnostic cardiac catheterization; cardiac electrophysiology implant,</li> </ul>
	pacemaker insertion, implantable cardioverter
	defibrillators
	<ul> <li>Therapeutic Treatments – Outpatient[Dialysis and IV infusion,] [and radiation oncology,] [and intensity modulated radiation therapy,] [and MR-guided focused ultrasound]]</li> </ul>
Transplantation Services	Transplantation Services
The following benefits require [Pre-Service Notificatio	
	<ul> <li>Outpatient Diagnostic Services – For lab and</li> </ul>
	radiology/X-ray
	on][Prior Authorization] if Inpatient Stay exceeds 48 hours
following a normal vaginal delivery or 96 hours follow	
	Maternity Services
The following benefits require [Pre-Service Notificatio	<ul> <li><i>pn][Prior Authorization] for Equipment in excess of \$1,000.</i></li> <li>[Diabetes Services]</li> </ul>

- [Diabetes Services]
- Durable Medical Equipment

### • Prosthetic Devices

This Benefit Summary Addendum is intended only to highlight your Benefits and should not be relied upon to fully determine your coverage. If this Benefit Summary conflicts in any way with the Summary Plan Description (SPD), the SPD shall prevail. It is recommended that you review your SPD for an exact description of the services and supplies that are covered, those which are excluded or limited, and other terms and conditions of coverage.

SFEGYYYYY07PA

UPDATED: 8/15/2016

# Here's an overview of your CVS Caremark benefits.

### Bethel PPO -1/1/2025

If you have any questions about your prescription plan or costs, call us at 1-888-202-1654. We can help any time after your plan starts. For TDD assistance, please call 1-800-863-5488.

	Short-Term Medicines CVS Caremark Retail Pharmacy Network (Up to a 30-day supply)	Long-Term Medicines CVS Caremark Mail Service (up to a 90-day supply) or CVS Pharmacy locations (up to a 90-day supply)
<b>Generic Medicines</b> Always ask your doctor if there's a generic option available. It could save you money.	<b>\$10</b> for a generic medicine	<b>\$20</b> for a generic medicine
<b>Preferred Brand-Name</b> <b>Medicines</b> If a generic is not available or appropriate, ask your doctor to prescribe from your plan's preferred drug list.	<b>25% (\$15 min / \$35 max)</b> for a preferred brand-name medicine	<b>17% (\$30 min / \$70 max)</b> for a preferred brand-name medicine
<b>Non-Preferred</b> <b>Brand-Name Medicines</b> Drugs that aren't on your plan's preferred list will cost more.	<b>\$45</b> for a non-preferred brand-name medicine	<b>\$90</b> for a non-preferred brand-name medicine
Specialty Medications	<b>30% coinsurance OR \$0 copay with PrudentRx</b> *Specialty medications are required to be filled through CVS Specialty Mail Order Pharmacy or at a retail CVS/pharmacy. Please contact Customer Care toll-free at 1-888-202-1654 for questions or to get started today.	
Maximum Out-of-Pocket	\$3,000 per individual / \$6,000 per family	
Prior Authorization	Certain medications may require prior authorization. Please contact Customer Care toll-free at 1-888-202-1654 or visit www.caremark.com for verification of prior authorization requirements.	

Copayment, copay or coinsurance means the amount a plan member is required to pay for a prescription in accordance with a Plan which may be a deductible, a percentage of the prescription price, a fixed amount or other charge, with the balance, if any, paid by a Plan. Your feedback is important as it helps us improve our service. Please contact us with any questions or concerns at 1-888-202-1654. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle private health information.

7471-WKL-MCHOICE\_MOOP\_SP\_CUSTOM60-072820

## **PrudentRx** Copay Program for Specialty Medications

### Get Specialty Medications at No Cost to You

If you're taking specialty medications for a chronic or complex situation (like multiple sclerosis, rheumatoid arthritis or cancer), you know how costly they can be – and that the cost continues to rise. Because we want to make sure you can get the medications you need at an affordable cost, we're pleased to offer a new program that reduces your out-of-pocket cost for specialty medications to \$0.

### Pay \$0 with The Prudent Rx Copay Program

We're working with PrudentRx to offer The PrudentRx Copay Program as part of your prescription benefit plan. To participate, all you need to do is enroll. You'll pay \$0 for any medications on the Specialty Drug List for as long as you're enrolled.

PrudentRx works with manufacturers to get copay card assistance for your medication. Once you get started, they'll manage enrollment and renewals on your behalf. But even if there's no copay card program available for your medication, your cost will be \$0 for as long as you are enrolled in the program.

### Getting started is easy

If you take a specialty medication on the Specialty Drug List, call PrudentRx at 1-800-578-4403, Monday through Friday, from 8 a.m. to 8 p.m. EST to enroll – it only takes about 10 minutes. If they don't hear from you, a PrudentRx Advocate may give you a call. If you don't currently take a specialty medication, but your doctor prescribes one, you can enroll at any time. Participation is voluntary, but you will pay more for your specialty medications if you choose not to enroll in the program.

If you are taking a specialty medication, watch your mailbox for more information on The PrudentRx Copay Program and changes to your plan. If you have any questions, you can call PrudentRx at the number above.

### Notice of Nondiscrimination

Federal civil rights laws prohibit certain health programs and activities from discriminating on the basis of race, color, national origin, age, disability, or sex. The laws apply to health programs and activities that receive funding from the Federal government, are administered by a Federal agency or are offered on a public Health Insurance Marketplace. Health plans that are subject to the laws include Medicare Part D plans, Medicaid plans, health plans offered by issuers on Health Insurance Marketplaces, and certain employee health benefit plans. If you have questions about whether these Federal civil rights laws apply to your plan, please contact your health plan at the number in your benefit plan materials.

If your health plan is subject to these Federal civil rights laws, it complies with the laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex and does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Your health plan:

- Provides appropriate aids and services, free of charge, when necessary to ensure that people with disabilities have an equal opportunity to communicate effectively with us, such as:
  - Auxiliary aids and services
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides language assistance services, free of charge, when necessary to provide meaningful access to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, call Customer Care at the phone number on your benefit ID card.

If you believe these services have not been appropriately provided to you or you have been discriminated against on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail, fax, or email with your health plan's Civil Rights Coordinator.

You may also contact Customer Care and we will direct your grievance to your health plan's Civil Rights Coordinator:

Nondiscrimination Grievance Coordinator PO BOX 6590, Lee's Summit, MO 64064-6590 Phone: 1-866-526-4075 TTY: 1-800-863-5488 Fax: 1-855-245-2135 Email: nondiscrimination@cvscaremark.com

If you need additional help filing a grievance, your health plan's Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u> or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, DC 20201 1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.