



## Virtual hearing care is now a reality.

**Discover the convenience and simplicity of virtual care, better hearing built around you.**

Concerned about hearing loss but want to receive follow-up care and support from the comfort of home? Now you can. Get a simple hearing test, hearing aids and follow-up care using your phone, desktop or other device, with an in-person visit only required for a more thorough hearing test and hearing aid fitting.

### Here's how it works.

Follow these 6 steps for your hearing health care needs. You'll be able to do most of them right from the comfort of home.

**1 Call UnitedHealthcare Hearing.**

Start by calling **1-855-523-9355** to learn more.

**2 Take an online hearing test.\***

- Visit **[UHChearing.com/test](https://UHChearing.com/test)**.
- Take a quick, simple test to determine how well you're hearing.

continued

### What you'll need.

Before you begin, make sure you have:

- ✓ High-speed internet connection
- ✓ Smartphone, tablet, laptop or desktop computer
- ✓ Email address
- ✓ Experience using apps

**United  
Healthcare  
Hearing**

### 3 Have your hearing test results reviewed.

- A licensed hearing professional will contact you to review your results and discuss hearing aid recommendations.\* \*
- Learn about hearing aid options as well as costs and insurance coverage availability, and schedule an in-person appointment.

### 4 Meet with your UnitedHealthcare Hearing professional to order hearing aids.

- Meet with your hearing professional for any additional hearing tests and to order hearing aids. Choose from several Relate™ or Phonak hearing aids featuring top-rated sound quality and speech understanding.

They also include:

- Rechargeability
  - Remote adjustments
  - Bluetooth® streaming
  - Smartphone app
  - 70-day trial period
  - 3-year extended warranty\*\*\*
- Receive instructions for how to use and care for your hearing aids during your virtual hearing aid fitting appointment. You'll also get information on how to pair your hearing aids with your smartphone or other device, how to download the hearing aid app and how to do future virtual follow-up appointments.



### 5 Have your hearing aids delivered right to your doorstep.

- Your hearing aids will be delivered directly to your home, custom-programmed based on your hearing test results.
- Meet with your hearing professional virtually to get your hearing aids fitted and adjusted for your hearing needs.

### 6 Receive follow-up care.

- Get up to 3 follow-up virtual appointments right from the comfort of your home.
- Have your hearing professional adjust the frequency, volume and noise reduction of your hearing aids remotely in real time using your hearing aid app.
- Ask any questions and receive the support you need.

## Get started today.

 To take the free online hearing test, visit [UHChearing.com/test](https://UHChearing.com/test).

 Or, call **1-855-523-9355, TTY 711**, 8 a.m. to 8 p.m. CT, Monday through Friday.

\* The test is not intended to be a substitute for professional medical advice, diagnosis, or treatment. Talk with your healthcare provider about any questions you may have regarding a medical condition.

\*\* Online hearing test results may not be considered valid or be used in certain markets or states.

\*\*\* Covers repair and a 1-time loss/damage replacement.

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage Organization with a Medicare contract. Enrollment in the plan depends on the plan's contract renewal with Medicare.

Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply.

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