UnitedHealthcare Coverage for: Family | Plan Type: PS1 Oakwood Choice Plus HDHP with COINSURANCE Plan The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share 44 the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-633-2446.or visit welcometouhc.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy. **Important Questions** Answers Why This Matters: Generally, you must pay all of the costs from providers up to the deductible Network: \$2,000 Individual / \$4,000 Family What is the overall amount before this plan begins to pay. If you have other family members on Non-Network: \$4,000 Individual / \$8,000 Family deductible? the policy, the overall family deductible must be met before the plan begins to Per calendar year. pay. Deductible is non-embedded. Deductible resets January 1. This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, Are there services covered Yes. Preventive care is covered before you meet before you meet your this plan covers certain preventive services without cost-sharing and before your deductible. deductible? you meet your deductible. See a list of covered preventive services at www.healthcare.gov/coverage/preventive-care-benefits/. Are there other deductibles for specific No. You don't have to meet deductibles for specific services. services? The out-of-pocket limit is the most you could pay in a year for covered Network: \$3,250 Individual / \$6,850 Family What is the out-of-pocket Non-Network: \$6,850 Individual / \$13,700 Family services. If you have other family members in this plan, the overall family outlimit for this plan? of-pocket limit must be met. Per calendar year. Premiums, balance-billing charges, health care this What is not included in Even though you pay these expenses, they don't count toward the out-ofplan doesn't cover and penalties for failure to obtain the out-of-pocket limit? pocket limit. prenotification for services. This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, Yes. See myuhc.com or call 1-866-633-2446 for a list and you might receive a bill from a provider for the difference between the Will you pay less if you use a network provider? of network providers. provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services. Do you need a referral to You can see the specialist you choose without a referral. No. see a specialist?

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Coverage Period: 01/01/2023 - 12/31/2023



All **<u>copayment</u>** and <u>**coinsurance**</u> costs shown in this chart are after your <u>**deductible**</u> has been met, if a <u>**deductible**</u> applies.

| | | What You Will Pay | | | |
|--|---|--|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Primary care visit to treat an injury or illness | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | Virtual visits (Telehealth) - 10% <u>coinsurance</u> by a Designated Virtual <u>Network Provider</u> . No virtual coverage out-of- <u>network</u> | |
| If you visit a health care <u>provider's</u> office | <u>Specialist</u> visit | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | None | |
| or clinic | Preventive care/screening/ immunization | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. No coverage out-of- n <u>etwork</u> | |
| If you have a test | Diagnostic test (x-ray, blood work) | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | Prenotification is required out-of-network for certain service or benefit reduces to 50% of allowed amount. | |
| | Imaging (CT/PET scans, MRIs) | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | Prenotification is required out-of-network or benefit reduces to 50% of allowed amount. | |
| If you need drugs to treat your illness or condition More information about <u>prescription drug</u> <u>coverage</u> is available at <u>www.caremark.com</u> | Tier 1 – Your Lowest Cost Option | Retail: 10% <u>coinsurance</u> Mail-Order: 10% <u>coinsurance</u> | Not covered | Provider means pharmacy for purposes of this section. Retail: Up to a 30-day supply | |
| | Tier 2 – Your Mid-Range Cost Option | Retail: 10% <u>coinsurance</u> Mail-Order: 10% <u>coinsurance</u> | Not covered | Mail-Order: Up to a 90-day supply You may need to obtain certain drugs, including certain specialty drugs, from a pharmacy designated by us. Certa drugs may have a Pre-Notification requirement or may res | |
| | Tier 3 – Your Mid-Range Cost Option | Retail: 10% <u>coinsurance</u> Mail-Order: 10% <u>coinsurance</u> | Not covered | in a higher cost. If you use a non-network Pharmacy, you are responsible for any amount over the allowed amount. You may be required to use a lower-cost drug(s) prior to benefits under your policy being available for certain prescribed drugs. Tier 1 Contraceptives covered at No | |
| | Tier 4 – Your Highest Cost Option | Retail: 10% <u>coinsurance</u> Mail-Order: Not covered | Not covered | Charge. See the website listed for information on drugs covered by your plan. Not all drugs are covered. | |

| | | What You Will Pay | | | |
|--|--|---|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you have | Facility fee (e.g., ambulatory surgery center) | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | Prenotification is required out-of-network for certain services or benefit reduces to 50% of allowed amount. | |
| outpatient surgery | Physician/surgeon fees | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | None | |
| If you need | Emergency room care | 10% <u>coinsurance</u> | *10% <u>coinsurance</u> | * <u>Network</u> deductible applies | |
| immediate medical attention | Emergency medical transportation | 10% coinsurance | *10% coinsurance | * <u>Network</u> deductible applies | |
| | Urgent care | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | None | |
| lf you have a hospital stay | Facility fee (e.g., hospital room) | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | Prenotification is required out-of-network or benefit reduces to 50% of allowed amount. | |
| | Physician/surgeon fees | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | None | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | <u>Network</u> Partial hospitalization/intensive outpatient treatment: 10% <u>coinsurance</u> <u>Prenotification</u> is required out-of- <u>network</u> for certain services or benefit reduces to 50% of <u>allowed amount</u> . | |
| | Inpatient services | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | Prenotification is required out-of-network or benefit reduces to 50% of allowed amount. | |
| | Office visits | No Charge | 30% <u>coinsurance</u> | Cost sharing does not apply for preventive services. | |
| lf you are pregnant | Childbirth/delivery professional services | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | Depending on the type of service a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) | |
| | Childbirth/delivery facility services | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | Inpatient prenotification applies out-of- <u>network</u> if stay exceeds 48 hours (C-Section: 96 hours) or benefit reduces to 50% of <u>allowed amount</u> . | |
| If you need help recovering or have other special health needs | Home health care | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | Limited to 60 visits per calendar year. <u>Prenotification</u> is required out-of- <u>network</u> or benefit reduces to 50% of <u>allowed amount</u> . | |
| | Rehabilitation services | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | Any combination of outpatient rehabilitation services is limited to 90 visits per calendar year. <u>Prenotification</u> required out-of- <u>network</u> for certain services or benefit reduces to 50% of <u>allowed amount</u> . | |

* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

| | | What You Will Pay | | | |
|---|----------------------------|---|--|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Habilitative services | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | Services are provided under and limits are combined with <u>Rehabilitation Services</u> above. <u>Prenotification</u> required out- of- <u>network</u> for certain services or benefit reduces to 50% of <u>allowed amount</u> . | |
| | Skilled nursing care | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | Skilled Nursing is limited to 300 days per calendar year. Inpatient rehabilitation limited to 120 days. <u>Prenotification</u> is required out-of- <u>network</u> or benefit reduces to 50% of <u>allowed amount</u> . | |
| | Durable medical equipment | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | Covers 1 per type of DME (including repair/replacement) every 3 years. <u>Prenotification</u> is required out-of- <u>network</u> for DME over \$1,000 or no coverage. | |
| | Hospice services | 10% <u>coinsurance</u> | 30% <u>coinsurance</u> | <u>Prenotification</u> is required out-of- <u>network</u> before admission for an Inpatient Stay in a hospice facility or benefit reduces to 50% of <u>allowed amount</u> . | |
| If your child needs dental or eye care | Children's eye exam | 0% <u>coinsurance</u> | Not Covered | Limited to 1 exam every year. No coverage out-of- <u>network</u> . | |
| | Children's glasses | Not Covered | Not Covered | No coverage for Children's glasses. | |
| | Children's dental check-up | Not Covered | Not Covered | No coverage for Children's Dental check-up. | |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | | | |
|--|--|--|--|--|--|
| Acupuncture Bariatric surgery Cosmetic surgery Dental care Glasses | Infertility treatment Long-term care Non-emergency care when travelling outside - the U.S. | Private duty nursing Routine foot care – Except as covered for Diabetes Weight loss programs | | | |

| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) | | | | |
|--|--|--|--|--|
| Chiropractic (Manipulative care) – 90 visits per calendar year | Hearing aids - \$2,500 per calendar year | Routine eye care (adult) - 1 exam per year | | |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa</u>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/ebsa/healthreform</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-633-2446. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-633-2446. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-633-2446. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-866-633-2446.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in- <u>network</u> pre-natal care hospital delivery) | e and a | Managing Joe's type 2 Diab (a year of routine in- <u>network</u> care of controlled condition) | | Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care) | | | | |
|---|----------|--|--------------|---|------------------------------|--|--|--|
| The <u>plan's</u> overall <u>deductible</u> \$2,000 <u>Specialist coinsurance</u> 10% Hospital (facility) <u>coinsurance</u> 10% Other <u>coinsurance</u> 10% | | The <u>plan's</u> overall <u>deductible</u> \$2,000 <u>Specialist coinsurance</u> 10% Hospital (facility) <u>coinsurance</u> 10% Other <u>coinsurance</u> 10% | | The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$2,000 10% 10% 10% | | | |
| This EXAMPLE event includes services <u>Specialist</u> office visits (<i>pre-natal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blood we</i> <u>Specialist</u> visit (<i>anesthesia</i>) | | This EXAMPLE event includes services <u>Primary care physician</u> office visits (<i>include</i> <i>education</i>) <u>Diagnostic tests</u> (<i>blood work</i>) <u>Prescription drugs</u> <u>Durable medical equipment</u> (<i>glucose mete</i> | ling disease | This EXAMPLE event includes services like: <u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy) | | | | |
| Total Example Cost | \$12,800 | Total Example Cost | \$7,400 | Total Example Cost | \$1,900 | | | |
| In this example, Peg would pay: Cost Sharing | | In this example, Joe would pay: Cost Sharing | | In this example, Mia would pay: Cost Sharing | | | | |
| Deductibles \$2,000 | | Deductibles \$2,0 | | Deductibles | \$1,900 | | | |
| <u>Copayments</u> | \$0 | <u>Copayments</u> | \$0 | <u>Copayments</u> | \$0 | | | |
| Coinsurance | \$900 | Coinsurance | \$300 | Coinsurance | \$0 | | | |
| What isn't covered | | What isn't covered | | What isn't covered | | | | |
| Limits or exclusions | \$60 | Limits or exclusions | \$30 | Limits or exclusions | \$0 | | | |
| The total Peg would pay is | \$2,960 | The total Joe would pay is | \$3,280 | The total Mia would pay is | \$1,900 | | | |

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator.

Online: UHC Civil Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free number listed within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human Services. **Online:** <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u> Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>. **Phone:** Toll-free 1-800-368-1019, 800-537-7697 (TDD) **Mail:** U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the number contained within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.