## UnitedHealthcare

A UnitedHealth Group Company
Benefit Summary
ASO Choice Plus
Northridge Local Schools Medical Plan 7EM-M

UnitedHealthcare and EPC want to help you take control and make the most of your health care benefits. That's why we provide convenient services to get your health care questions answered quickly and accurately:

- myuhc.com ${ }^{\circledR}$ - Take advantage of easy, time-saving online tools. You can check your eligibility, benefits, claims, claim payments, search for a doctor and hospital and much, much more.
- 24-hour nurse support - A nurse is a phone call away and you have other health resources available 24 -hours a day, 7 days a week to provide you with information that can help you make informed decisions. Just call the number on the back of your ID card.
- Customer Care telephone support - Need more help? Call a customer care professional using the toll-free number on the back of your ID card. Get answers to your benefit questions or receive help looking for a doctor or hospital.
The Benefit Summary is intended only to highlight your Benefits and should not be relied upon to fully determine your coverage. If this Benefit Summary conflicts in any way with the Summary Plan Description (SPD), the SPD shall prevail. It is recommended that you review your SPD for an exact description of the services and supplies that are covered, those which are excluded or limited, and other terms and conditions of coverage.


## PLAN HIGHLIGHTS

| Types of Coverage | Network Benefits | Non-Network Benefits |
| :---: | :---: | :---: |
| Annual Deductible |  |  |
| Individual Deductible Family Deductible | $\$ 100$ per year <br> \$200 per year | \$200 per year <br> \$400 per year |
| - Member Copayments do not accumulate towards the Deductible |  |  |
| Out-of-Pocket Maximum |  |  |
| Individual Out-of-Pocket Maximum Family Out-of-Pocket Maximum | \$1500 per year <br> $\$ 3000$ per year | \$3000 per year $\$ 6000$ per year |
| - Member Copayments, Co-insurance and deductible do accumulate towards the Out-of-Pocket Maximum. |  |  |
| Benefit Plan Coinsurance - The Amount the Plan Pays |  |  |
|  | 90\% after Deductible has been met for most services | $70 \%$ after Deductible has been met for most services |
| Lifetime Maximum Benefit |  |  |
| The maximum amount the Plan will pay during the entire period of time you are enrolled under the Plan | Unlimited |  |
| Prescription Drug Benefits |  |  |
| - Prescription drug benefits are shown under separate cover. |  |  |
|  |  |  |
| *Pre-service Notification is required for certain services. <br> **Pre-service Notification is required for Equipment in excess of $\$ 1,000$. |  |  |
| Information on Benefit Limits |  |  |
| - The Annual Deductible, Out-of-Pocket Maximum and Benefit limits are calculated on a calendar year basis. <br> - All Benefits are reimbursed based on Eligible Expenses. For a definition of Eligible Expenses, please refer to your Summary Plan Description. <br> - When Benefit limits apply, the limit refers to any combination of Network and Non-Network Benefits unless specifically stated in the Benefit category. |  |  |


| BENEFITS |  |  |
| :---: | :---: | :---: |
| Types of Coverage | Network Benefits | Non-Network Benefits |
| Ambulance Services - Emergency and Non-Emergency |  |  |
|  | * 90\% | * 90\%\% after Network Deductible has been met |
| Dental Services - Accident Only |  |  |
|  | * 80\% | * 80\%\% after Network Deductible has been met |
| Durable Medical Equipment (DME) |  |  |
| Benefits are limited as follows: Benefits are limited to a single purchase of a type of Durable Medical Equipment (including repair and replacement) every three years. | 80\% | ** 50\% after Deductible has been met |




## SFXGMTTT07PS

## BENEFITS

Types of Coverage Network Benefits Non-Network Benefits

## BENEFITS

| Types of Coverage | Network Benefits | Non-Network Benefits |
| :---: | :---: | :---: |
| Emergency Health Services - Outpatient |  |  |
|  | 100\% after you pay a \$100 Copayment per visit. If you are admitted as an inpatient to a Network Hospital directly from the Emergency room, you will not have to pay this Copayment. The Benefits for an Inpatient Stay in a Network Hospital will apply instead. | * 100\% after you pay a \$100 Copayment per visit |
| Home Health Care |  |  |
| Benefits are limited as follows: 60 visits per year | 90\% | * 70\% after Deductible has been met |
| Hospice Care |  |  |
|  | 90\%\% | * 70\% after Deductible has been met |
| Hospital - Inpatient Stay |  |  |
|  | 100\% after you pay a \$250 co-pay per inpatient stay | * 70\% after Deductible has been met |
| Lab, X-Ray and Diagnostics - Outpatient |  |  |
| For Preventive Lab, X-Ray and Diagnostics, refer to the Preventive Care Services category. | 100\% | 70\% after Deductible has been met <br> Pre-Service Notification is required for sleep studies |
| Lab, X-Ray and Major Diagnostics - CT, PET, MRI and Nuclear Medicine - Outpatient |  |  |
|  | 90\% | 70\% after Deductible has been met Pre-Service Notification is required |
| Mental Health and Substance Abuse Services - Inpatient and Intermediate |  |  |
| Benefits are limited as follows: 30 days per year | * 90\% | * 70\% after Deductible has been met |
| Mental Health and Substance Abuse Services - Outpatient |  |  |
| Benefits are limited as follows: <br> 50 visits per year in-network and 30 visits out of network | * 100\% after you pay a \$20 Copayment per visit | * 70\% after Deductible has been met |
| Ostomy Supplies |  |  |
|  | 80\% | 50\% after Deductible has been met |
| Physician Fees for Surgical and Medical Services |  |  |
|  | 90\% | 70\% after Deductible has been met |
| Physician's Office Services - Sickness and Injury |  |  |
| Primary Physician Office Visit | 100\% after you pay a \$20 Copayment per visit | 70\% after Deductible has been met |
| Specialist Physician Office Visit | 100\% after you pay a \$20 Copayment per visit | 70\% after Deductible has been met |
| No copayment applies when physician's charge is not assessed. <br> In addition to the visit Copayment, the applicable Copayment and any Deductible/Coinsurance applies when these services are done: Pharmaceutical Products |  |  |
| Pregnancy - Maternity Services |  |  |
|  | Depending upon where the Covered Health Service stated under each covered Health Service category in | provided, Benefits will be the same as those is Benefit Summary |
|  | For services provided in the Physician's Office, a Copayment will only apply to the initial office visit. | Pre-service Notification is required if Inpatient Stay exceeds 48 hours following a normal vaginal delivery or 96 hours following a cesarean section delivery. |
| Preventive Care Services |  |  |
| Covered Health Services include but are not limited to: |  |  |
| Primary Physician Office Visit | 100\% | Non-Network Benefits are not available |
| Specialist Physician Office Visit | 100\% |  |
| Lab, X-Ray or other preventive tests | 100\%. |  |
| Prosthetic Devices |  |  |
|  | 80\% | 50\% after Deductible has been met <br> Pre-Service Notification is required for Prosthetic <br> Device in excess of $\$ 1000$ |
| Reconstructive Procedures |  |  |
|  | Depending upon where the Covered Health Servic stated under each Covered Health Service category | s provided, Benefits will be the same as those this Benefit Summary |
|  |  | Pre-service Notification is required for certain services. |
| Rehabilitation Services - Outpatient Therapy and Chiropractic Treatment |  |  |
| Benefits are limited as follows: <br> Network and Non-Network benefits are limited to a combined total of 50 visits per calendar year for any combination of the following: <br> Chiropractic treatment <br> Physical therapy <br> Occupational therapy <br> Speech therapy <br> Pulmonary rehabilitation <br> Cardiac rehabilitation | 100\% after you pay a $\$ 20$ Copayment per visit <br> Benefits for Habilitative Services are provided under and as part of Rehabilitation Services-Outpatient Therapy and Manipulative Treatment and are subject to the limits as stated under Rehab Services | * 70\% after Deductible has been met |

## BENEFITS

| Types of Coverage | Network Benefits | Non-Network Benefits |
| :---: | :---: | :---: |
| Post-Cochlear implant aural therapy Vision therapy |  |  |
| Scopic Procedures - Outpatient Diagnostic and Therapeutic |  |  |
| Diagnostic scopic procedures include, but are not limited to: Colonoscopy; Sigmoidoscopy; <br> Endoscopy <br> For Preventive Scopic Procedures, refer to the Preventive Care Services category. | 90\% | 70\% after Deductible has been met |
| Skilled Nursing Facility / Inpatient Rehabilitation Facility Services |  |  |
| Benefits are limited as follows: <br> 300 days per year. Facility Services are limited to 120 days per incident. | 90\% | * 70\% after Deductible has been met |
| Surgery - Outpatient |  |  |
|  | 90\% | 70\% after Deductible has been met |
| Therapeutic Services |  |  |
|  | 90\% | 70\% after Deductible has been met |
| Transplantation Services |  |  |
|  | * 80\% | * Non-Network Benefits are not available |
|  | For Network Benefits, services must be received at a Designated Facility. |  |
| Urgent Care Center Services |  |  |
|  | 100\% after you pay a \$50 Copayment per visit | 70\% after Deductible has been met |
| In addition to the visit Copayment, the applicable Copayment and any Deductible/Coinsurance applies when these services are done: Pharrmaceutical Product |  |  |
| In addition to the visit Copayment, the applicable Copayment and any Deductible/Coinsurance applies when these services are done: CT, PET, MRI, Nuclear Medicine; Pharmaceutical Products |  |  |
| Vision Examinations |  |  |
| Benefits are limited as follows: <br> 1 exam every year | 100\% after you pay a \$20 Copayment per visit | Non-Network Benefits are not available |

## MEDICAL EXCLUSIONS

It is recommended that you review your SPD for an exact description of the services and supplies that are covered, those which are excluded or limited, and other terms and conditions of coverage.
Alternative Treatments
Acupressure; aromatherapy; hypnotism; massage therapy; rolfing (holistic tissue massage); art, music, dance, horseback therapy; and other forms of alternative treatment as defined by the National Center for Complementary and Alternative Medicine (NCCAM) of the National Institutes of Health. This exclusion does not apply to Chiropractic Treatment and osteopathic care for which Benefits are provided as described in the SPD.
Dental
Dental care (which includes dental X-rays, supplies and appliances and all associated expenses, including hospitalizations and anesthesia). This exclusion does not apply to dental care (oral examination, X-rays, extractions and non-surgical elimination of oral infection) required for the direct treatment of a medical condition for which Benefits are available under the Plan as described in the SPD. Dental care that is required to treat the effects of a medical condition, but that is not necessary to directly treat the medical condition, is excluded. Examples include treatment of dental caries resulting from dry mouth after radiation treatment or as a result of medication. Endodontics, periodontal surgery and restorative treatment are excluded. Diagnosis or treatment of or related to the teeth, jawbones or gums. Examples include: extraction (including wisdom teeth), restoration, and replacement of teeth; medical or surgical treatment of dental conditions; and services to improve dental clinical outcomes. This exclusion does not apply to accidental-related dental services for which Benefits are provided as described under Dental Services - Accidental Only in the SPD. Dental implants, bone grafts and other implant-related procedures. This exclusion does not apply to accident-related dental services for which Benefits are provided as described under Dental Services - Accident Only in the SPD. Dental braces (orthodontics). Congenital Anomaly such as cleft lip or cleft palate.

## Devices, Appliances and Prosthetics

Devices used specifically as safety items or to affect performance in sports-related activities. Orthotic appliances that straighten or re-shape a body part. Examples include foot orthotics, cranial banding and some types of braces, including over-the-counter orthotic braces. The following items are excluded, even if prescribed by a Physician: blood pressure cuff/monitor; enuresis alarm; home coagulation testing equipment; non-wearable external defibrillator; trusses; ultrasonic nebulizers; and ventricular assist devices. Devices and computers to assist in communication and speech except for speech aid prosthetics and tracheo-esophogeal voice prosthetics. Oral appliances for snoring. Repair and replacement prosthetic devices when damaged due to misuse, malicious damage or gross neglect. Prosthetic devices. This exclusion does not apply to breast prosthesis, mastectomy bras and lymphedema stockings for which Benefits are provided as described under Reconstructive Procedures in the SPD.
Drugs
The exclusions listed below apply to the medical portion of the Plan only. Prescription Drug coverage is excluded under the medical plan because it is a separate benefit. Coverage may be available under the Prescription Drug portion of the Plan. See the SPD for coverage details and exclusions.
Prescription drugs for outpatient use that are filled by a prescription order or refill. Self-injectable medications. This exclusion does not apply to medications which, due to their characteristics (as determined by UnitedHealthcare), must typically be administered or directly supervised by a qualified provider or licensed/certified health professional in an outpatient setting. Non-injectable medications given in a Physician's office. This exclusion does not apply to non-injectable medications that are required in an Emergency and consumed in the Physician's office. Over-the-counter drugs and treatments. Growth hormone therapy.

## Experimental or Investigational or Unproven Services

Experimental or Investigational or Unproven Services, unless the Plan has agreed to cover them as defined in the SPD. This exclusion applies even if Experimental or Investigational Services or Unproven Services, treatments, devices or pharmacological regimens are the only available treatment options for your condition. This exclusion does not apply to Covered Health Services provided during a clinical trial for which Benefits are provided as described under Clinical Trials in the SPD.
Foot Care
Routine foot care. Examples include the cutting or removal of corns and calluses. This exclusion does not apply to preventive foot care for Covered Persons with diabetes for which Benefits are provided as described under Diabetes Services in the SPD or when needed for severe systemic disease. Cutting or removal of corns and calluses. Nail trimming, cutting, or debriding. Hygienic and preventive maintenance foot care; and other services that are performed when there is not a localized Sickness, Injury or symptom involving the foot. Examples include: cleaning and soaking the feet; applying skin creams in order to maintain skin tone. This exclusion does not apply to preventive foot care for Covered Persons who are at risk of neurological or vascular disease arising from diseases such as diabetes. Treatment of flat feet. Shoes (standard or custom), lifts and wedges; shoe orthotics; shoe inserts and arch supports
Medical Supplies and Equipment
Prescribed or non-prescribed medical supplies and disposable supplies. Examples include: elastic stockings, ace bandages, diabetic strips, and syringes; urinary catheters. This exclusion does not apply to:

- Disposable supplies necessary for the effective use of Durable Medical Equipment for which Benefits are provided as described under Durable Medical Equipment in the SPD.
- Diabetic supplies for which Benefits are provided as described under Diabetes Services in the SPD.
- Ostomy bags and related supplies for which Benefits are provided as described under Ostomy Supplies in the SPD.

Tubings, nasal cannulas, connectors and masks, [except when used with Durable Medical Equipment as described under Durable Medical Equipment as described in the SPD. The repair and replacement of Durable Medical Equipment when damaged due to misuse, malicious breakage or gross neglect and deodorants, filters, lubricants, tape, appliance clears, adhesive, adhesive remover or other items that are not specifically identified in the SPD
Mental Health / Substance Abuse

Inpatient, intermediate or outpatient care services that were not pre-authorized by the Mental Health/Substance Abuse (MH/SA) Administrator; Services performed in connection with conditions not classified in the current edition of the American Psychiatric Association's Diagnostic and Statistical Manual of Mental Disorders.
Mental Health Services and Substance Abuse Services that extend beyond the period necessary for short-term evaluation, diagnosis, treatment, or crisis intervention. Mental Health Services as treatment for insomnia and other sleep disorders, neurological disorders and other disorders with a known physical basis. Treatment for conduct and impulse control disorders, personality disorders, paraphilias (sexual behavior that is considered deviant or abnormal) and other Mental Illnesses that will not substantially improve beyond the current level of functioning, or that are not subject to favorable modification or management according to prevailing national standards of clinical practice, as reasonably determined by the Mental Health/Substance Abuse Administrator. Services utilizing methadone, L.A.A.M. (1-Alpha-Acetyl-Methadol), Cyclazocine, or their equivalents as maintenance treatment for drug addiction. Treatment provided in connection with involuntary commitments, police detentions and other similar arrangements ,unless authorized by the Mental Health/Substance Abuse Administrator. Residential treatment services. Routine use of psychological testing without specific authorization; pastoral counseling. Services or supplies for the diagnosis or treatment of Mental Illness, alcoholism or substance abuse disorders that, in the reasonable judgment of the Mental Health/Substance Abuse Administrator, typically do not result in outcomes demonstrably better than other available treatment alternatives that are less intensive or more cost effective, or are not consistent with:

- Prevailing national standards of clinical practice for the treatment of such conditions.
- Prevailing professional research demonstrating that the services or supplies will have a measurable and beneficial health outcome.

The Mental Health/Substance Abuse Administrator's level of care guidelines as modified from time to time.
The Mental Health/Substance Abuse Administrator may consult with professional clinical consultants, peer review committees or other appropriate sources for recommendations and information regarding whether a service or supply meets any of these criteria.

## MEDICAL EXCLUSIONS Continued

## Nutrition




 supplements; and health education classes unless offered by UnitedHealthcare or its affiliates, including but not limited to asthma, smoking cessation, and weight control classes.

## Personal Care, Comfort or Convenience






## Physical Appearance







 hair resulting from treatment of a malignancy.

## Procedures and Treatments












Providers




 and sign language interpreters.

## Reproduction

Health services and associated expenses for infertility treatments, including assisted reproductive technology,



 miscarriage). Services provided by a doula (labor aide); and parenting, prenatal or birthing classes. Artificial reproduction treatments done for genetic or eugenic.

## Services Provided under Another Plan


 for treatment of military service-related disabilities, when you are legally entitled to other coverage and facilities are reasonably available to you. Health services while on active military duty.

## Transplants


 through the recipient's benefit plan).
Travel

## Travel or transportation expenses, even if ordered by a Physician, except as identified under Travel and Lodging in the SPD. Additional travel expenses related to Covered Health Services received from a Designated

 Facility or Designated Physician may be reimbursed at the Plan's discretion.
## Types of Care

 (individualized treatment programs designed to return a person to work or to prepare a person for specific work).

## Vision and Hearing


 farsightedness, presbyopia and astigmatism including, but not limited to, procedures such as laser and other refractive eye surgery and radial keratotomy.
All Other Exclusions










# Addendum to the Medical Benefit <br> Summary for Self-Funded Groups 

Choice Plus
Northridge Local Schools PPO

These Benefits are available to you in addition to the benefits located on the Benefit Summary.

## ADDITIONAL CORE BENEFITS

| Types of Coverage | Network Benefits | Non-Network Benefits |
| :--- | :--- | :--- |
| Mental Health Services |  |  |
| Partial Hospitalization/Intensive | $90 \%$ after Deductible has been met per | $70 \%$ after Deductible has been met per |
| Outpatient Treatment: | session for Partial Hospitalization | session for Partial Hospitalization |
|  | /Intensive Outpatient Treatment. | /Intensive Outpatient Treatment. |

Neurobiological Disorders - Autism Spectrum Disorder Services

Partial Hospitalization/Intensive
Outpatient Treatment:

90\% after Deductible has been met per
session for Partial Hospitalization /Intensive Outpatient Treatment.

70\% after Deductible has been met per session for Partial Hospitalization /Intensive Outpatient Treatment.

Prior Authorization is required for certain services.

Substance Use Disorder Services
Partial Hospitalization/Intensive Outpatient Treatment:

90\% after Deductible has been met per
session for Partial Hospitalization /Intensive Outpatient Treatment.

70\% after Deductible has been met per session for Partial Hospitalization /Intensive Outpatient Treatment.

Prior Authorization is required for certain services.

Virtual Visits
Network Benefits are available only when services are delivered through a Designated Virtual Visit Network Provider. Find a Designated Virtual Visit Network Provider Group at myuhc.com or by calling Customer Care at the telephone number on your ID card. Access to Virtual Visits and prescription services may not be available in all states or for all groups.

100\% after you pay a $\$ 20$ Copayment per visit. Deductible does not apply.

Non-Network Benefits are not available.

## This replaces the Mental Health exclusion section on the Benefit Summary:

Services performed in connection with conditions not classified in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Mental Health Services as treatments for R \& T code conditions as listed within the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Mental Health Services as treatment for a primary diagnosis of insomnia and other sleep-wake disorders, feeding disorders, binge eating disorders, sexual dysfunction, communication disorders, motor disorders, neurological disorders and other disorders with a known physical basis. Treatments for the primary diagnoses of learning disabilities, conduct and impulse control disorders, personality disorders and paraphilic disorder. Educational services that are focused on primarily building skills and capabilities in communication, social interaction and learning. Tuition for or services that are schoolbased for children and adolescents under the Individuals with Disabilities Education Act. Motor disorders and primary communication disorders as defined in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Intellectual disabilities as a primary diagnosis defined in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Autism spectrum disorder as a primary diagnosis defined in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Benefits for autism spectrum disorder as a primary diagnosis are described under Neurobiological Disorders - Autism Spectrum Disorder Services in Section 1 of the COC. Mental Health Services as a treatment for other conditions that may be a focus of clinical attention as listed in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. All unspecified disorders in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Health services and supplies that do not meet the definition of a Covered Health Service - see the definition in Section 9 of the COC. Covered Health Services are those health services, including services, supplies, or Pharmaceutical Products, which we determine to be all of the following:

- Medically Necessary.
- Described as a Covered Health Service in Section 1 of the COC and in the Schedule of Benefits.
- Not otherwise excluded in Section 2 of the COC.


## This replaces the Neurobiological Disorders-Autism Spectrum Disorder exclusion section on the Benefit Summary:

Any treatments or other specialized services designed for Autism Spectrum Disorder that are not backed by credible research demonstrating that the services or supplies have a measurable and beneficial health outcome and therefore considered Experimental or Investigational or Unproven Services. Intellectual disability as the primary diagnosis defined in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Tuition for or services that are school-based for children and adolescents under the Individuals with Disabilities Education Act. Learning, motor disorders and communication disorders as defined in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association and which are not a part of Autism Spectrum Disorder. Treatments for the primary diagnoses of learning disabilities, conduct and impulse control disorders, personality disorders and paraphilic disorder. All unspecified disorders in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Intensive behavioral therapies such as applied behavioral analysis for Autism Spectrum Disorder.
Health services and supplies that do not meet the definition of a Covered Health Service - see the definition in Section 9 of the COC. Covered Health Services are those health services, including services, supplies, or Pharmaceutical Products, which we determine to be all of the following:

- Medically Necessary.
- Described as a Covered Health Service in Section 1 of the COC and in the Schedule of Benefits.
- Not otherwise excluded in Section 2 of the COC.


## This replaces the Substance Use Disorders exclusion section on the Benefit Summary:

Services performed in connection with conditions not classified in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Methadone treatment as maintenance, L.A.A.M. (1-Alpha-AcetylMethadol), Cyclazocine, or their equivalents. Educational services that are focused on primarily building skills and capabilities in communication, social interaction and learning. Substance-induced sexual dysfunction disorders and substance-induced sleep disorders. Gambling disorders. All unspecified disorders in the current edition of the Diagnostic and Statistical Manual of the American Psychiatric Association. Health services and supplies that do not meet the definition of a Covered Health Service - see the definition in Section 9 of the COC. Covered Health Services are those health services, including services, supplies, or Pharmaceutical Products, which we determine to be all of the following:

- Medically Necessary.
- Described as a Covered Health Service in Section 1 of the COC and in the Schedule of Benefits.
- Not otherwise excluded in Section 2 of the COC.


# Medical Benefit Summary Authorization Addendum for Self-Funded Groups 

These Prior Authorization requirements shown here will change the Pre-Service Notification requirements indicated on your Benefit Summary.

| Network Benefits Non-Network Benefits |
| :--- | :--- |
| The following benefit requires [Pre-Service Notification][Prior Authorization] for Genetic Testing - BRCA. |

- Physician's Office Services

The following benefits require [Pre-Service Notification][Prior Authorization] for certain services.

- Ambulance Services - Non-Emergent Air
- Clinical Trials
- Ambulance Services - Non-Emergent Air
- [Clinical Trials]
- Cochlear Implants]
- [Congenital Heart Disease (CHD) Surgeries]
- Home Health Care - Nutritional, Private Duty Nursing, Skilled Nursing
- Hospice Care- Inpatient Stay
- Hospital - Inpatient Stay
- [Infertility Services]
- Neurobiological Disorders - Mental Health Services for Autism Spectrum Disorders-Inpatient [and Outpatient]
- Outpatient Diagnostic/Therapeutic Services - CT Scans, Pet Scans, MRI and Nuclear Medicine
- Mental Health and Substance Abuse Services Outpatient and] Inpatient
- Reconstructive Procedures
- Skilled Nursing Facility/Inpatient Rehabilitation
- Substance Use Disorder Services-Inpatient [and Outpatient]]
- Surgery for the treatment for Gender Dysphoria]
- Surgery - Outpatient[Sleep Apnea] and Cardiac catheterization, diagnostic cardiac catheterization; cardiac electrophysiology implant, pacemaker insertion, implantable cardioverter defibrillators
- Therapeutic Treatments - Outpatient[Dialysis and IV infusion,] [and radiation oncology,] [and intensity modulated radiation therapy,] [and MR-guided focused ultrasound]]
- Transplantation Services

The following benefits require [Pre-Service Notification][Prior Authorization] for Sleep Studies.

- Outpatient Diagnostic Services - For lab and radiology/X-ray
The following benefit requires [Pre-Service Notification][Prior Authorization] if Inpatient Stay exceeds 48 hours following a normal vaginal delivery or 96 hours following a cesarean section delivery.
- Maternity Services

The following benefits require [Pre-Service Notification][Prior Authorization] for Equipment in excess of \$1,000.

- [Diabetes Services]
- Durable Medical Equipment
- Prosthetic Devices

This Benefit Summary Addendum is intended only to highlight your Benefits and should not be relied upon to fully determine your coverage. If this Benefit Summary conflicts in any way with the Summary Plan Description (SPD), the SPD shall prevail. It is recommended that you review your SPD for an exact description of the services and supplies that are covered, those which are excluded or limited, and other terms and conditions of coverage.

Here's an overview of your CVS Caremark benefits.

## Northridge PPO 1/1/2023

If you have any questions about your prescription plan or costs, call us at 1-888-202-1654. We can help any time after your plan starts. For TDD assistance, please call 1-800-863-5488.

|  | Short-Term Medicines CVS Caremark Retail Pharmacy Network (Up to a 30-day supply) | Long-Term Medicines <br> CVS Caremark Mail Service (up to a 90-day supply) or CVS Pharmacy locations (up to a 90-day supply) |
| :---: | :---: | :---: |
| Generic Medicines <br> Always ask your doctor if there's a generic option available. It could save you money. | \$10 for a generic medicine | \$20 for a generic medicine |
| Preferred Brand-Name Medicines <br> If a generic is not available or appropriate, ask your doctor to prescribe from your plan's preferred drug list. | \$25 for a preferred brand-name medicine | \$50 for a preferred brand-name medicine |
| Non-Preferred Brand-Name Medicines <br> Drugs that aren't on your plan's preferred list will cost more. | 35\% (\$45 min / \$60 max) for a non-preferred brand-name medicine | 35\% (\$90 min / \$120 max) for a non-preferred brand-name medicine |

## 30\% coinsurance OR \$0 copay with PrudentRx

Specialty Medications

## Prior Authorization <br> Prior Authorization

## Maximum Out-of-Pocket

*Specialty medications are required to be filled through CVS Specialty Mail Order Pharmacy or at a retail CVS/pharmacy. Please contact Customer Care toll-free at 1-888-202-1654 for questions or to get started today.
\$3,000 per individual / \$6,000 per family

Certain medications may require prior authorization. Please contact Customer Care toll-free at 1-888-202-1654 or visit www.caremark.com for verification of prior authorization requirements.

Copayment, copay or coinsurance means the amount a plan member is required to pay for a prescription in accordance with a Plan which may be a deductible, a percentage of the prescription price, a fixed amount or other charge, with the balance, if any, paid by a Plan. Your feedback is important as it helps us improve our service. Please contact us with any questions or concerns at 1-888-202-1654. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle private health information.

# PrudentRx Copay Program for Specialty Medications 

## Get Specialty Medications at No Cost to You

If you're taking specialty medications for a chronic or complex situation (like multiple sclerosis, rheumatoid arthritis or cancer), you know how costly they can be - and that the cost continues to rise. Because we want to make sure you can get the medications you need at an affordable cost, we're pleased to offer a new program that reduces your out-of-pocket cost for specialty medications to $\$ 0$.

## Pay $\$ 0$ with The Prudent Rx Copay Program

We're working with PrudentRx to offer The PrudentRx Copay Program as part of your prescription benefit plan. To participate, all you need to do is enroll. You'll pay $\$ 0$ for any medications on the Specialty Drug List for as long as you're enrolled.

PrudentRx works with manufacturers to get copay card assistance for your medication. Once you get started, they'll manage enrollment and renewals on your behalf. But even if there's no copay card program available for your medication, your cost will be $\$ 0$ for as long as you are enrolled in the program.

## Getting started is easy

If you take a specialty medication on the Specialty Drug List, call PrudentRx at 1-800-578-4403, Monday through Friday, from 8 a.m. to 8 p.m. EST to enroll - it only takes about 10 minutes. If they don't hear from you, a PrudentRx Advocate may give you a call. If you don't currently take a specialty medication, but your doctor prescribes one, you can enroll at any time. Participation is voluntary, but you will pay more for your specialty medications if you choose not to enroll in the program.

If you are taking a specialty medication, watch your mailbox for more information on The PrudentRx Copay Program and changes to your plan. If you have any questions, you can call PrudentRx at the number above.

## Notice of Nondiscrimination

Federal civil rights laws prohibit certain health programs and activities from discriminating on the basis of race, color, national origin, age, disability, or sex. The laws apply to health programs and activities that receive funding from the Federal government, are administered by a Federal agency or are offered on a public Health Insurance Marketplace. Health plans that are subject to the laws include Medicare Part D plans, Medicaid plans, health plans offered by issuers on Health Insurance Marketplaces, and certain employee health benefit plans. If you have questions about whether these Federal civil rights laws apply to your plan, please contact your health plan at the number in your benefit plan materials.

If your health plan is subject to these Federal civil rights laws, it complies with the laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex and does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Your health plan:

- Provides appropriate aids and services, free of charge, when necessary to ensure that people with disabilities have an equal opportunity to communicate effectively with us, such as:
- Auxiliary aids and services
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides language assistance services, free of charge, when necessary to provide meaningful access to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, call Customer Care at the phone number on your benefit ID card.
If you believe these services have not been appropriately provided to you or you have been discriminated against on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail, fax, or email with your health plan's Civil Rights Coordinator.

You may also contact Customer Care and we will direct your grievance to your health plan's Civil Rights Coordinator:

Nondiscrimination Grievance Coordinator
PO BOX 6590, Lee's Summit, MO 64064-6590
Phone: 1-866-526-4075
TTY: 1-800-863-5488
Fax: 1-855-245-2135
Email: nondiscrimination@cvscaremark.com
If you need additional help filing a grievance, your health plan's Civil Rights Coordinator is available to help you.
You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at:
U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
1-800-368-1019, 1-800-537-7697 (TDD)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

