Coverage for: Family | Plan Type: PS1

UnitedHealthcare*

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-633-2446.or visit <u>welcometouhc.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

| Important Questions Answers Why This Matters: | | | | |
|--|---|--|--|--|
| What is the overall deductible? | Network: \$2,000 Individual / \$4,000 Family Non-Network: \$4,000 Individual / \$8,000 Family Per calendar year. | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay (non-embedded). Deductible resets January 1. | | |
| Are there services covered before you meet your deductible? | Yes. <u>Preventive care</u> is covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> . | | |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. | | |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Network: \$2,000 Individual / \$4,000 Family Non-Network: \$5,000 Individual / \$10,000 Family Per calendar year. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met. | | |
| What is not included in the <u>out-of-pocket limit?</u> | <u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover and penalties for failure to obtain <u>prenotification</u> for services. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> limit. | | |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See myuhc.com or call 1-866-633-2446 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an out-of- <u>network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. | | |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. | | |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| | | What You Will Pay | | | |
|--|--|---|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Primary care visit to treat an injury or illness | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Virtual visits (Telehealth) - 0% <u>coinsurance</u> by a Designated Virtual <u>Network Provider</u> . No virtual coverage out-of- <u>network</u> | |
| If you visit a health care provider's office | Specialist visit | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | None | |
| or clinic | Preventive care/screening/ immunization | No Charge | 20% <u>coinsurance</u> | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | <u>Prenotification</u> is required out-of- <u>network</u> for certain services or benefit reduces to 50% of <u>allowed amount</u> . | |
| If you have a test | Imaging (CT/PET scans, MRIs) | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | <u>Prenotification</u> is required out-of-network or benefit reduces to 50% of allowed amount. | |
| | Tier 1 – Your Lowest Cost Option | Mail-Order: 0% Not covered Provider means pharmacy fo | Provider means pharmacy for purposes of this section. Retail: Up to a 30-day supply | | |
| If you need drugs to treat your illness or condition | Tier 2 – Your Mid-Range Cost Option | Retail: 0% coinsurance Mail-Order: 0% coinsurance | Not covered | Mail-Order: Up to a 90-day supply You may need to obtain certain drugs, including certain specialty drugs, from a pharmacy designated by us. Certain drugs may have a Pre-Notification requirement or may result | |
| More information about prescription druq coverage is available at www.caremark.com | Tier 3 – Your Mid-Range Cost Option | Retail: 0% coinsurance Mail-Order: 0% coinsurance | Not covered | in a higher cost. If you use a non-network Pharmacy, you are responsible for any amount over the allowed amount. You may be required to use a lower-cost drug(s) prior to benefits under your policy being available for certain | |
| | Tier 4 – Your Highest Cost Option | Retail: 0% coinsurance Mail-Order: Not covered | Not covered | prescribed drugs. Tier 1 Contraceptives covered at No Charge. See the website listed for information on drugs covered by your plan. Not all drugs are covered. | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | <u>Prenotification</u> is required out-of- <u>network</u> for certain services or benefit reduces to 50% of <u>allowed amount</u> . | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

| | | What You Will Pay | | | |
|--|---|---|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Physician/surgeon fees | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | None | |
| If you need | Emergency room care | 0% <u>coinsurance</u> | *0% <u>coinsurance</u> | *Network deductible applies | |
| immediate medical attention | Emergency medical transportation | 0% <u>coinsurance</u> | *0% <u>coinsurance</u> | * <u>Network</u> <u>deductible</u> applies | |
| attention | <u>Urgent care</u> | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | None | |
| If you have a hospital | Facility fee (e.g., hospital room) | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | <u>Prenotification</u> is required out-of- <u>network</u> or benefit reduces to 50% of <u>allowed amount</u> . | |
| stay | Physician/surgeon fees | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | None | |
| If you need mental health, behavioral health, or substance | Outpatient services | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Network Partial hospitalization/intensive outpatient treatment: 0% coinsurance Prenotification is required out-of-network for certain services or benefit reduces to 50% of allowed amount. | |
| abuse services | Inpatient services | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | <u>Prenotification</u> is required out-of- <u>network</u> or benefit reduces to 50% of <u>allowed amount</u> . | |
| | Office visits | No Charge | 20% <u>coinsurance</u> | Cost sharing does not apply for preventive services. | |
| If you are pregnant | Childbirth/delivery professional services | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Depending on the type of service a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) | |
| | Childbirth/delivery facility services | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Inpatient prenotification applies out-of- <u>network</u> if stay exceeds 48 hours (C-Section: 96 hours) or benefit reduces to 50% of <u>allowed amount</u> . | |
| If you need help | Home health care | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Limited to 60 visits per calendar year. <u>Prenotification</u> is required out-of- <u>network</u> or benefit reduces to 50% of <u>allowed amount</u> . | |
| recovering or have other special health needs | Rehabilitation services | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Any combination of outpatient rehabilitation services is limited to 50 visits per calendar year. Prenotification required out-of-network for certain services or benefit reduces to 50% of allowed amount. | |
| | <u>Habilitative services</u> | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Services are provided under and limits are combined with Rehabilitation Services above. Prenotification required out- | |

 $^{^{\}star}$ For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{welcometouhc.com}}.$

| | | What You Will Pay | | | |
|--|----------------------------|---|--|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | | | | of- <u>network</u> for certain services or benefit reduces to 50% of <u>allowed amount</u> . | |
| | Skilled nursing care | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Limited to 60 days per calendar year (combined with inpatient rehabilitation). Prenotification is required out-of-network or benefit reduces to 50% of allowed amount. | |
| | Durable medical equipment | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Covers 1 per type of DME (including repair/replacement) every 3 years. Prenotification is required out-of-network for DME over \$1,000 or no coverage. | |
| | Hospice services | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | <u>Prenotification</u> is required out-of- <u>network</u> before admission for an Inpatient Stay in a hospice facility or benefit reduces to 50% of <u>allowed amount</u> . | |
| If your abild poods | Children's eye exam | 0% <u>coinsurance</u> | Not Covered | Limited to 1 exam every year. No coverage out-of-network. | |
| If your child needs dental or eye care | Children's glasses | Not Covered | Not Covered | No coverage for Children's glasses. | |
| | Children's dental check-up | Not Covered | Not Covered | No coverage for Children's Dental check-up. | |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | | | |
|--|---|---|--|--|--|
| Acupuncture Popiatria gurgary | Infertility treatment | Private duty nursing | | | |
| Bariatric surgeryCosmetic surgery | Long-term care Non-arrangement and travelling a stable control of the contr | Routine foot care – Except as covered for Diabetes | | | |
| Dental care Glasses | Non-emergency care when travelling outside - the U.S. | DiabetesWeight loss programs | | | |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/ebsa/healthreform</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-633-2446.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-633-2446.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-633-2446.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-633-2446.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in- <u>network</u> pre-natal care and a hospital delivery) | | | Managing Joe's type 2 Diak (a year of routine in- <u>network</u> care of controlled condition) | | Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care) | | |
|---|--|--|--|---|--|---------------------------------|--|
| | The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$2,000 0% 0% 0% | The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$2,000 0% 0% 0% | The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$2,000 0% 0% 0% 0% | |
| This EXAMPLE event includes services like: Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia) | | This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter) | | This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy) | | | |
| | Total Example Cost | \$12,800 | Total Example Cost | \$7,400 | Total Example Cost | \$1,900 | |
| lı | n this example, Peg would pay: Cost Sharing | | In this example, Joe would pay: Cost Sharing | | In this example, Mia would pay: Cost Sharing | | |
| | Deductibles | \$2,000 | Deductibles | \$2,000 | Deductibles | \$1,900 | |
| | <u>Copayments</u> | \$0 | <u>Copayments</u> | \$0 | <u>Copayments</u> | \$0 | |
| | <u>Coinsurance</u> | \$0 | <u>Coinsurance</u> | \$0 | <u>Coinsurance</u> | \$0 | |
| What isn't covered | | | What isn't covered | | What isn't covered | | |
| | Limits or exclusions | \$60 | Limits or exclusions | \$30 | Limits or exclusions | \$0 | |
| | The total Peg would pay is | \$2,060 | The total Joe would pay is | \$2,030 | The total Mia would pay is | \$1,900 | |

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator.

Online: UHC Civil Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free number listed within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Phone: Toll-free 1-800-368-1019, 800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the number contained within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.