UnitedHealthcare[®]

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share 4 the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-314-0335.or visit welcometouhc.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy. **Important Questions** Answers Why This Matters: Generally, you must pay all of the costs from providers up to the deductible Network: \$2,000 Individual / \$4,000 Family What is the overall amount before this plan begins to pay. If you have other family members on Non-<u>Network</u>: \$4,000 Individual / \$8,000 Family the policy, the overall family deductible must be met before the plan begins to deductible? Per Policy year. pay. Deductible resets July 1. Deductible is non-embedded.

| | | pay. Deductible resets sury 1. Deductible is non-embedded. |
|---|--|--|
| Are there services covered before you meet your <u>deductible?</u> | Yes. <u>Preventive care</u> is covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered services at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | <u>Network</u> : \$2,000 Individual / \$4,000 Family Non- <u>Network</u> : \$8,000 Individual / \$16,000 Family Per Policy year. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | <u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover and penalties for failure to obtain <u>preauthorization</u> for services. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See myuhc.com or call 1-866-314-0335 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an out-of- <u>network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |



All **<u>copayment</u>** and <u>**coinsurance**</u> costs shown in this chart are after your <u>**deductible**</u> has been met, if a <u>**deductible**</u> applies.

| | | What You Will Pay | | | |
|---|--|--|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you visit a health care <u>provider's</u> office or clinic | Primary care visit to treat an injury or illness | 0% coinsurance | 20% <u>coinsurance</u> | Virtual visits (Telehealth) - 0% <u>coinsurance</u> by a Designated Virtual <u>Network Provider</u> . No virtual coverage out-of- <u>network</u> | |
| | <u>Specialist</u> visit | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | None | |
| | Preventive care/screening/ immunization | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. No coverage out-of- n <u>etwork</u> | |
| If you have a test | Diagnostic test (x-ray, blood work) | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Preauthorization is required out-of-network for certain services or benefit reduces to 50% of allowed amount. | |
| | Imaging (CT/PET scans, MRIs) | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount. | |
| If you need drugs to treat your illness or condition More information about <u>prescription drug</u> <u>coverage</u> is available at <u>www.caremark.com</u> | Tier 1 – Your Lowest Cost Option | Retail: 0% coinsurance Mail-Order: 0% coinsurance | Not covered | Provider means pharmacy for purposes of this section. Retail: Up to a 30-day supply Mail-Order: Up to a 90-day supply | |
| | Tier 2 – Your Mid-Range Cost Option | Retail: 0% coinsurance Mail-Order: 0% coinsurance | Not covered | You may need to obtain certain drugs, including certain specialty drugs, from a pharmacy designated by us. Certain drugs may have a Pre-Notification requirement or may result in a higher cost. If you use a non-network Pharmacy, you are responsible for any amount over the | |
| | Tier 3 – Your Mid-Range Cost Option | Retail: 0% coinsurance Mail-Order: 0% coinsurance | Not covered | allowed amount. You may be required to use a lower- cost drug(s) prior to benefits under your policy being available for certain prescribed drugs. Tier 1 Contraceptives covered at No Charge. See the website listed for information on drugs covered by your plan. Not all drugs are covered. | |
| | Tier 4 – Your Highest Cost Option | | Not covered | riot an urugo are covered. | |

* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

| | | What You Will Pay | | | |
|--|--|---|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | | Retail: 0% coinsurance Mail-Order: Not covered | | | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Preauthorization is required out-of-network for certain services or benefit reduces to 50% of allowed amount. | |
| | Physician/surgeon fees | 0% coinsurance | 20% coinsurance | None | |
| If you need immediate medical attention | Emergency room care | 0% <u>coinsurance</u> | *0% <u>coinsurance</u> | * <u>Network</u> <u>deductible</u> applies | |
| | Emergency medical transportation | 0% coinsurance | *0% coinsurance | * <u>Network</u> <u>deductible</u> applies | |
| | Urgent care | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | None | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount. | |
| | Physician/surgeon fees | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | None | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | <u>Network</u> Partial hospitalization/intensive outpatient treatment: 0% <u>coinsurance</u> <u>Preauthorization</u> is required out-of- <u>network</u> for certain services or benefit reduces to 50% of <u>allowed amount</u> . | |
| | Inpatient services | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount. | |
| If you are pregnant | Office visits | No Charge | 20% <u>coinsurance</u> | <u>Cost sharing</u> does not apply for <u>preventive services</u> . Depending on the type of service a <u>copayment</u> , <u>coinsurance</u> or deductible may apply. Maternity are may include tests | |
| | Childbirth/delivery professional services | 0% coinsurance | 20% <u>coinsurance</u> | or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) | |

* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

| | | What You | | | |
|---|---------------------------------------|---|--|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Childbirth/delivery facility services | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Inpatient preauthorization applies out-of- <u>network</u> if stay exceeds 48 hours (C-Section: 96 hours) or benefit reduces to 50% of <u>allowed amount</u> . | |
| If you need help recovering or have other special health needs | Home health care | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Limited to 60 visits per Policy year. <u>Preauthorization</u> is required out-of- <u>network</u> or benefit reduces to 50% of <u>allowed amount</u> . | |
| | Rehabilitation services | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Limits per Policy year: Any combination of Speech, Occupational, Physical Therapies limited to 60 visits; all others unlimited. <u>Preauthorization</u> required out-of- <u>network</u> for certain services or benefit reduces to 50% of <u>allowed amount</u> . | |
| | Habilitative services | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Services are provided under and limits are combined with <u>Rehabilitation Services</u> above. <u>Preauthorization</u> required out-of- <u>network</u> for certain services or benefit reduces to 50% of <u>allowed amount</u> . | |
| | Skilled nursing care | 0% coinsurance | 20% <u>coinsurance</u> | Preauthorization is required out-of-network or benefit reduces to 50% of allowed amount. | |
| | Durable medical equipment | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Covers 1 per type of DME (including repair/replacement) every 3 years. <u>Preauthorization</u> is required out-of- <u>network</u> for DME over \$1,000 or benefit reduces to 50% of <u>allowed amount</u> . | |
| | Hospice services | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Preauthorization is required out-of-network before admission for an Inpatient Stay in a hospice facility or benefit reduces to 50% of allowed amount. | |
| If your child needs dental or eye care | Children's eye exam | 0% <u>coinsurance</u> | 20% <u>coinsurance</u> | Limited to 1 exam every year. | |
| | Children's glasses | Not Covered | Not Covered | No coverage for Children's glasses. | |
| | Children's dental check-up | Not Covered | Not Covered | No coverage for Children's Dental check-up. | |

* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>welcometouhc.com</u>.

| Excluded Services & Other Covered Services: Services Your <u>Plan</u> Generally Does NOT Cove Acupuncture Bariatric surgery Cosmetic surgery Dental care Glasses | er (Check your policy or plan document for more information Infertility treatment Long-term care Non-emergency care when travelling outside - the U.S. | Private duty nursing Routine foot care – Except as covered for Diabetes Weight loss programs |
|--|---|--|
| | | |
| Other Covered Services (Limitations may app | ly to these services. This isn't a complete list. Please see y | /our <u>plan</u> document.) |
| Chiropractic (Manipulative care) | Hearing aids - \$2,500 per Policy year | Routine eye care (adult) - 1 exam per year |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa</u>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-314-0335. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-314-0335. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-314-0335. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-314-0335.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in- <u>network</u> pre-natal care and a hospital delivery) | | Managing Joe's type 2 Diabetes (a year of routine in- <u>network</u> care of a well- controlled condition) | | Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care) | |
|---|---------------------------|--|---------------------------|---|---------------------------|
| The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$2,000 0% 0% 0% | The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$2,000 0% 0% 0% | The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$2,000 0% 0% 0% |
| This EXAMPLE event includes services Specialist office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and blood we</i> Specialist visit (<i>anesthesia</i>) | | This EXAMPLE event includes services Primary care physician office visits (include education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose met | ling disease | This EXAMPLE event includes services like: Emergency room care <i>(including medical supplies)</i> Diagnostic test <i>(x-ray)</i> Durable medical equipment <i>(crutches)</i> Rehabilitation services <i>(physical therapy)</i> | |
| Total Example Cost | \$12,800 | Total Example Cost | \$7,400 | Total Example Cost | \$1,900 |
| In this example, Peg would pay: Cost Sharing | | In this example, Joe would pay: Cost Sharing | | In this example, Mia would pay: Cost Sharing | |
| Deductibles \$2,000 | | Deductibles | \$2,000 | Deductibles | \$1,900 |
| Copayments | \$0 | <u>Copayments</u> | \$0 | <u>Copayments</u> | \$0 |
| Coinsurance | \$0 | Coinsurance | \$0 | Coinsurance | \$0 |
| What isn't covered | | What isn't covered | | What isn't covered | |
| Limits or exclusions | \$60 | Limits or exclusions | \$30 | Limits or exclusions | \$0 |
| The total Peg would pay is | \$2,060 | The total Joe would pay is | \$2,030 | The total Mia would pay is | \$1,900 |

*Note: This plan has other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator.

Online: UHC Civil Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free number listed within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human Services. **Online:** <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u> Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>. **Phone:** Toll-free 1-800-368-1019, 800-537-7697 (TDD) **Mail:** U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the number contained within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.