

New Anthem Policy Number W51062

January 1, 2022

- Members will get new ID cards prior to January 1. Look for them in the mail starting December 15.
- Individual ID numbers will NOT change.
- Members will NOT have to create a new login to Anthem.com.
- Benefits will not change unless the district has made changes for January 1.
- There will be a new customer service number on the new ID card.
- Customer Service will be enhanced.
- New expanded Anthem benefit summary.
- New enhanced Explanation of Benefits (EOB).