**As an Anthem member, you can feel confident we’re here to support your health and well-being. There are important changes to your policy number and ID card you need to know for JANUARY 1, 2022:**

* **Your group number is changing to: W51062**
* All members will receive a new member ID card. Some members may see a different member ID number. Please begin using this card as of 1/1/2022.
* ID cards will be mailed by mid-December. If you do not have your new ID card by January 1, you can access it through your Member Portal at [www.Anthem.com](http://www.Anthem.com) or the Sydney mobile app. You can order new cards at the same time. The new ID cards should be available by mid-December.
* Please note: The ID cards will come in an envelope from **EPC Schools** (sample attached). You will *not* see Anthem’s name on the envelope.
* Show your new member ID card anytime you receive medical care. This helps ensure claims are processed quickly and accurately. You can even pull it up on the Sydney mobile app. **Please securely dispose of any old ID cards.**
* You will *not* need to re-register on the Member Portal at [www.Anthem.com](http://www.Anthem.com) or the Sydney mobile app.
* All prior authorizations will flow over to your new member number.
* Your CVS/Caremark prescription ID card is not affected. You will not get a new CVS/Caremark ID card.

Should you have issues with the ID cards, please contact Anthem at 1-855-255-9952 or call the EPC at 937-890-3725.

The EPC office will be closed January 1-2, but you can e-mail:

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